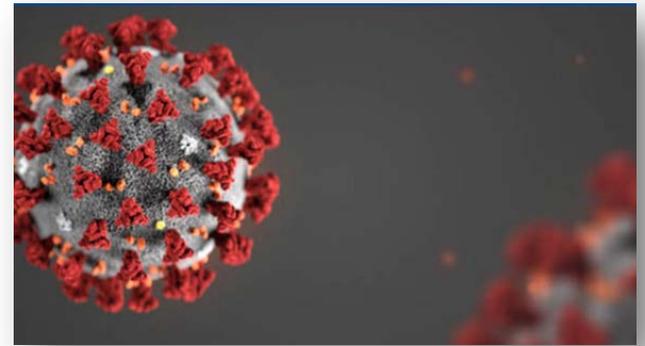




**Department  
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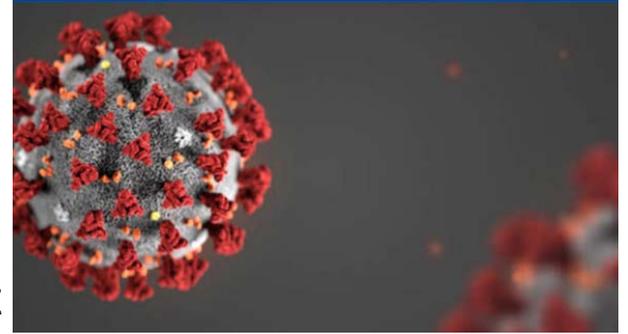
# **An Update for NYS Healthcare Providers on COVID-19**

**October 1, 2020**

**Elizabeth Dufort, MD, FAAP  
Medical Director, Division of Epidemiology  
New York State Department of Health**

# Agenda

- Global, National, New York State Updates
- Testing
- Community Mitigation, Clusters, and Containment
- Schools
- COVID-19 Vaccine
- Pediatric / MIS-C
- Travel Advisory
- Preparation for Influenza/COVID-19
- Healthcare Provider Wellness
- Resources
- Q & A



- **Recordings will be available immediately:** [NYSDOH COVID-19 Healthcare Provider website](#)
- In addition to YouTube, an on-demand version of our weekly sessions for healthcare providers in NYS is now available as a podcast – search NYSDOH

# Disclaimer

- The situation is rapidly evolving, as is our understanding of this new virus.
- All of the information presented is based on our best knowledge as of today.

# Situation Summary: COVID-19 Global, 9/27/2020

[www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports](http://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports)

Region	Confirmed Cases	Deaths
<b>Global</b>	<b>32,730,945</b>	<b>991,224</b>
Western Pacific	600,891	13,129
Europe	5,662,875	234,681
South-East Asia	6,720,771	110,711
Eastern Mediterranean	2,340,215	60,345
Africa	1,172,342	25,481
<b>Americas</b>	<b>16,233,110</b>	<b>546,864</b>

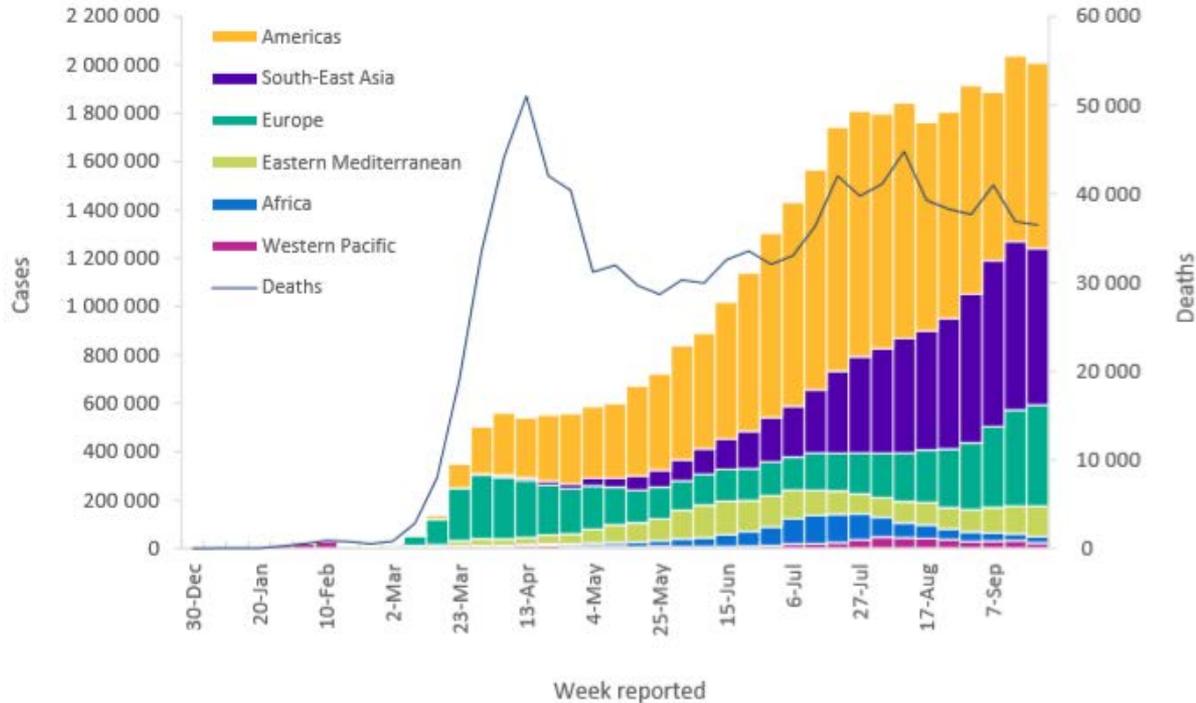


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# Situation Summary: COVID-19 Global, 9/27/2020

[www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports](http://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports)

Figure 1: Number of COVID-19 cases reported weekly by WHO Region, and global deaths, 30 December 2019 through 27 September 2020\*\*



# Situation Summary: COVID-19 Global, 9/27/2020

[www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports](http://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports)

Figure 6: Number of COVID-19 cases and deaths reported weekly by the WHO European Region, as of 27 September 2020\*\*

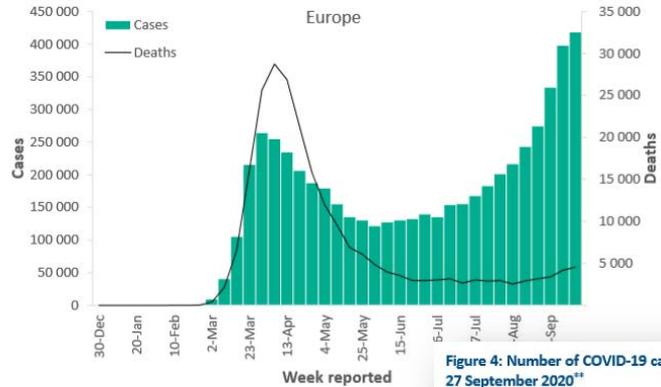


Figure 7: Number of COVID-19 cases and deaths reported weekly by the WHO South-East Asia Region, as of 27 September 2020\*\*

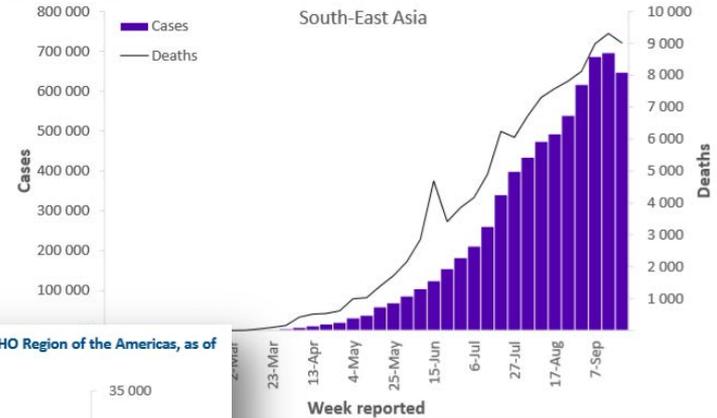
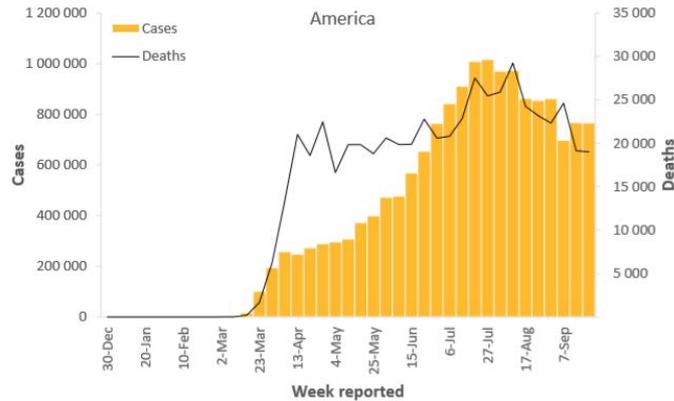
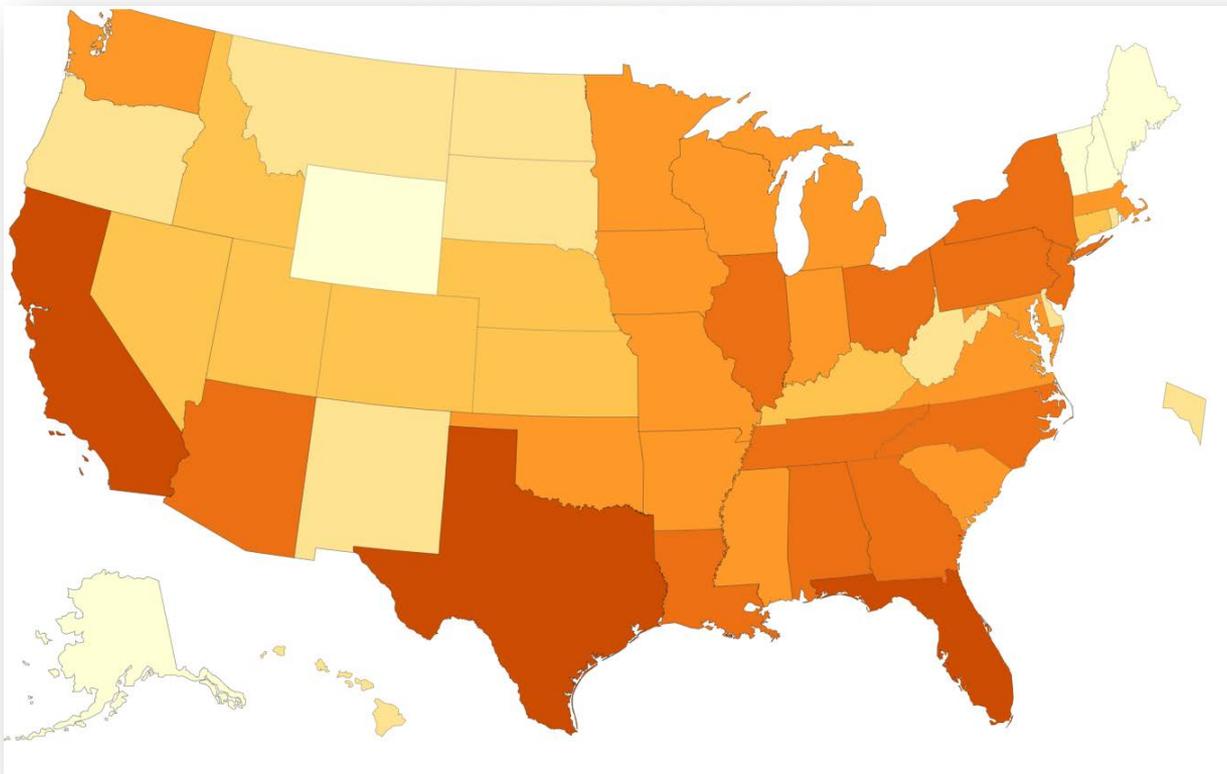


Figure 4: Number of COVID-19 cases and deaths reported weekly by the WHO Region of the Americas, as of 27 September 2020\*\*



# CDC COVID Data Tracker (Sept 30, 2020)

[www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html](http://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html)



USA

**7,168,077**

**TOTAL CASES**

+38,764 New Cases

CDC | Updated: Sep 30 2020 12:16PM

USA

**205,372**

**TOTAL DEATHS**

+774 New Deaths

CDC | Updated: Sep 30 2020 12:16PM

USA

**294,175**

**Cases in Last 7 Days**

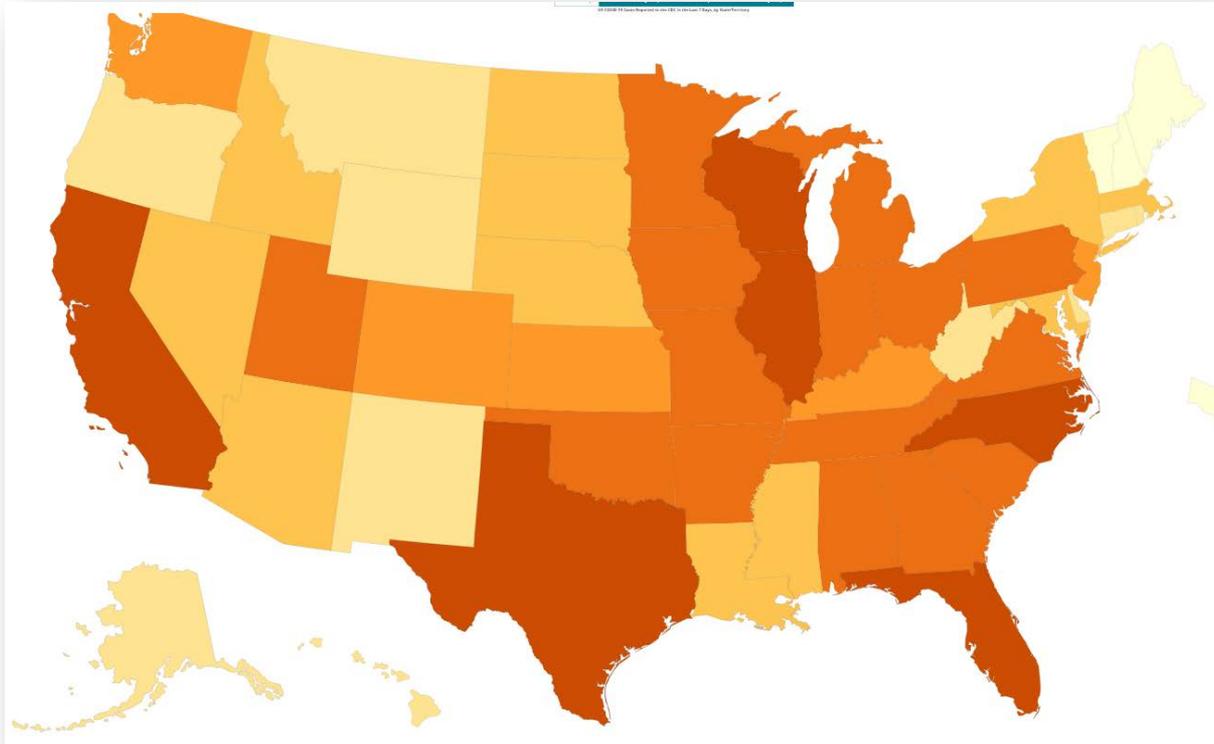
CDC | Updated: Sep 30 2020 12:16PM



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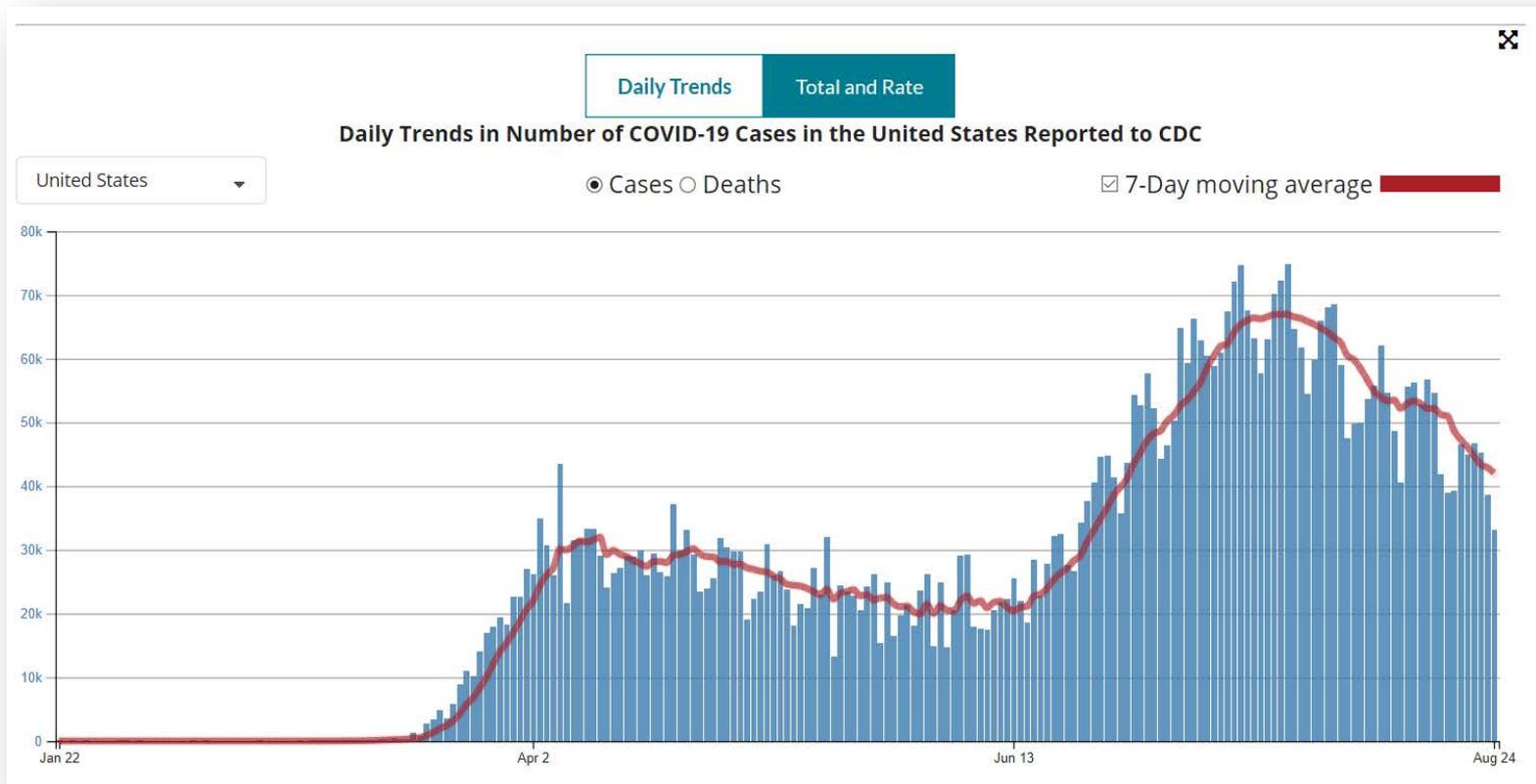
# CDC COVID Data Tracker – Last 7 Days (Sept 9, 2020)

[www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html](http://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html)



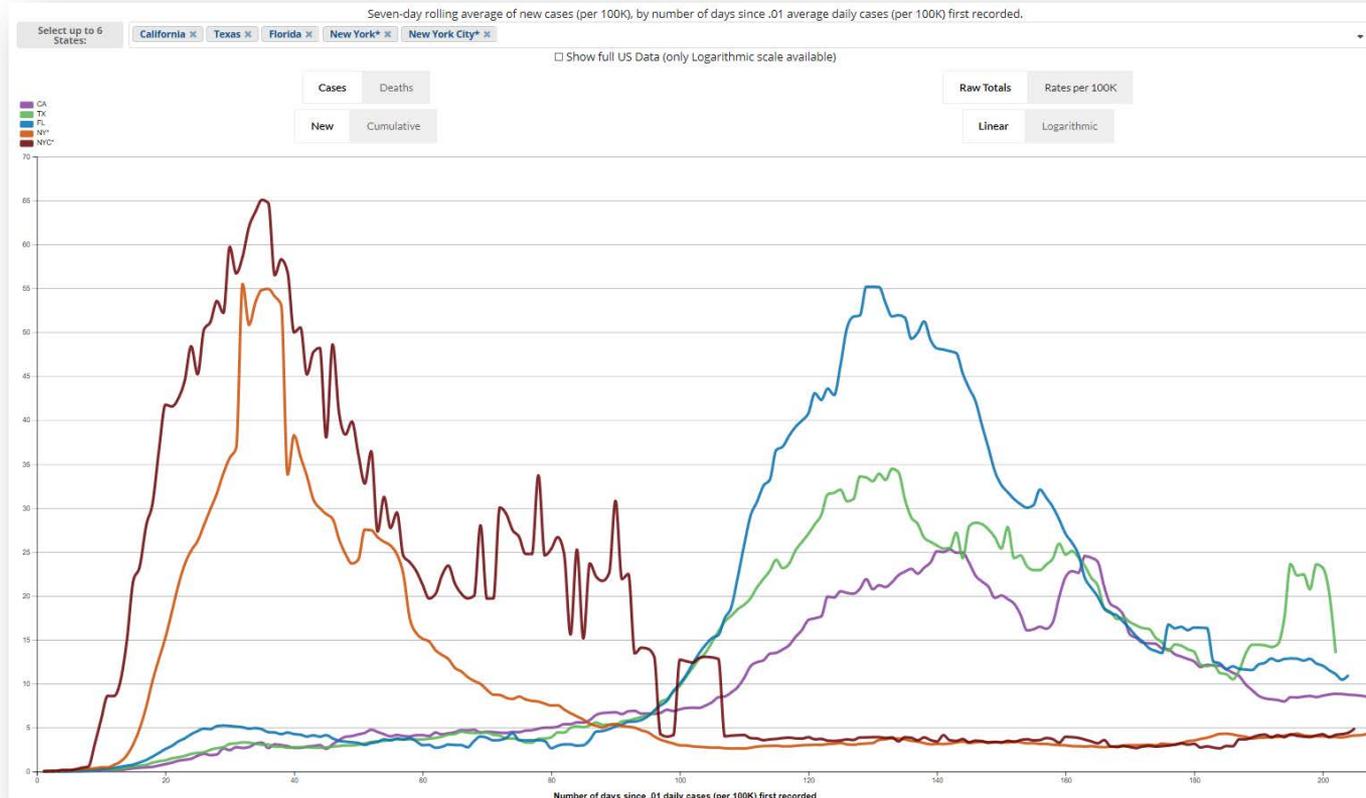
# Situation Summary: COVID-19 U.S. (Sept 30, 2020)

[www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html](http://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html)



# CDC COVID Data Tracker – Rates: Compare States (Sept 30, 2020)

[www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html](http://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html)



New York  
New Cases per 100,000:  
4.32 (Sept 28, 2020)





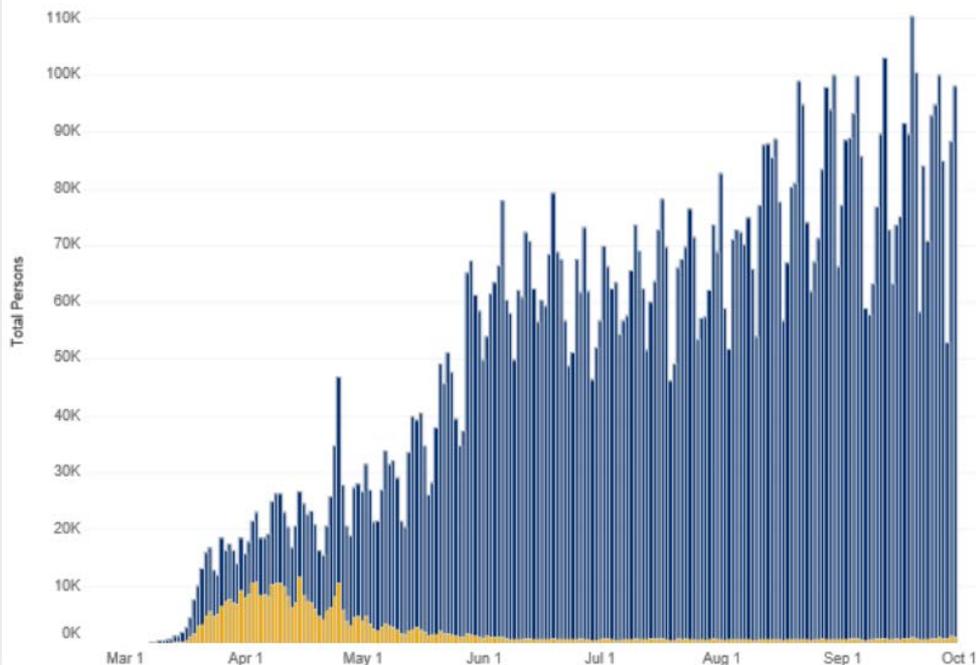
# NYSDOH COVID-19 Tracker (Sept 30, 2020)

Found at: [NYSDOH COVID-19 website](#)

## Daily Totals: Persons Tested and Persons Tested Positive

■ Total Persons Tested ■ Total Tested Positive  
Hover over a bar to see details

Time Period  
(All)



## Fatalities by County

The increase in fatalities reflects new data reported Wednesday, May 6 in addition to confirmed fatalities within nursing homes and adult care facilities that were identified as part of a data reconciliation process earlier this week. [Click here](#) for additional detail.

County	Place of Fatality	Deaths by County of Residence
<b>Grand Total</b>	<b>25,479</b>	<b>25,479</b>
<b>Albany</b>	<b>178</b>	<b>123</b>
<b>Allegany</b>	<b>0</b>	<b>4</b>
<b>Bronx</b>	<b>3,097</b>	<b>3,381</b>

# NYS COVID-19 Healthcare Utilization (Sept. 30, 2020)

- Some upticks in COVID-associated hospitalization, ICU, and intubation numbers
- Currently hospitalized for COVID-19: 605 (*increased by 34*)
- Current ICU: 144 (*decreased by 3*)
  - Current Intubation: 67 (*increased by 6*)
- Cumulative discharges: 76,754
- Deaths: 9

# SARS-CoV-2 Testing for COVID-19

# By the numbers:

## FDA-EUA\* authorized assays

### Diagnostic

Lab-based RT-PCR:	165 high or moderate complexity tests 5 waived/point-of-care tests 388 labs approved by NYS
Antigen detection:	4 waived/point-of-care tests

### Serology

Antibody:	47 tests, all high or moderate complexity 1 waived/point-of-care tests 146 labs approved by NYS
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\* US Food and Drug Administration Emergency Use Authorization (EUA)  
[https://www.fda.gov/medical-devices/coronavirus-disease-2019-covid-19-emergency-use-  
authorizations-medical-devices/vitro-diagnostics-euas](https://www.fda.gov/medical-devices/coronavirus-disease-2019-covid-19-emergency-use-authorizations-medical-devices/vitro-diagnostics-euas)

# Diagnostic lab-based RT-PCR: Which test to use?

- FDA SARS-CoV-2 Reference Panel  
<https://www.fda.gov/medical-devices/coronavirus-covid-19-and-medical-devices/sars-cov-2-reference-panel-comparative-data>
  - Of 154 test developers, 54 responded
  - **Limit of detection ranges from 180 to 180,000 NAAT\* detectable units/ml**
- Potential Sample Types (if included in the validation)
  - Nasopharyngeal swab
  - Nasal swab (both nares)
  - Saliva
  - Oropharyngeal swabs

\*NAAT = Nucleic Acid Amplification Test

# Rapid Point-of-Care Molecular Assay

## Characteristics

- Qualitative detection: Resulted as “Positive” “Negative” or “Invalid”.
- **Direct** nasal, NP or throat swabs used within one hour of collection
- Collected with first **seven** days of symptom onset
- Isothermal RT-PCR
- Limit of Detection 300,000 NAAT detectable units/ml

“Negative results should be treated as presumptive and, if inconsistent with clinical signs and symptoms or necessary for patient management, should be tested with different authorized or cleared molecular tests. Negative results do not preclude SARS-CoV-2 infection and should not be used as the sole basis for patient management decisions. **Negative results should be considered in the context of a patient’s recent exposures, history and the presence of clinical signs and symptoms consistent with COVID-19.** “

# Antigen-based Point-of-Care Diagnostic Assays

Four assays are FDA-EUA authorized and waived complexity

- Lateral flow, Fluorescence, Instrument read
  - Chromatographic Digital Immunoassay, Instrument read
  - Microfluidic Immunofluorescence Assay, Instrument read
  - Lateral Flow, Visual read on Card, No Instrument
- 
- All detect nucleocapsid protein
  - Turnaround time 15 minutes
  - Specificity 100%
  - Sensitivity 84 to 97.6%
  - Validated for symptomatic patients

# Utility of an Antigen-based Point-of-Care

## Consider.....

- Most helpful in testing symptomatic patients or asymptomatic patients during an outbreak/high prevalence settings, but may also be used to screen asymptomatic patients in low prevalence settings.
- Offer less expensive alternative compared to a laboratory-based test, quick results, and can be easy to administer.
- Due to decreased sensitivity of these tests, results must be considered in the broader context of symptoms, the patient's exposure history, and community prevalence.
- A system for further testing (i.e., additional antigen-based POC testing and laboratory based RT-PCR) must be in place.

# Rapid Antigen Test



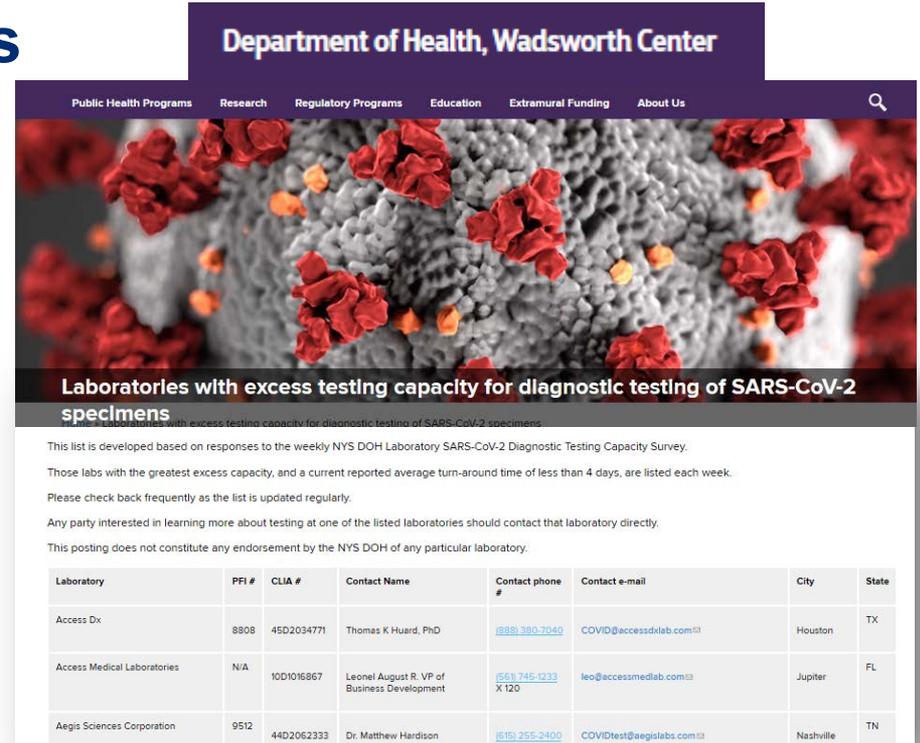
**TAKING COVID-19 TESTING  
TO A NEW LEVEL**

RAPID ANTIGEN TEST AND NAVICA MOBILE APP DESIGNED TO HELP  
RESTORE A BIT MORE CONFIDENCE IN DAILY LIFE

<https://www.abbott.com/BinaxNOW-Test-NAVICA-App.html>

# COVID-19 Laboratory Updates

- If you are experiencing prolonged turn around times for results
- The NYSDOH Public Health Laboratory, the Wadsworth center, is now posting a list of laboratories who self-report having excess SARS-CoV-2 diagnostic testing capacity and a turn-around time of less than 4 days (some with TATs of 1-2 days)
- The survey will generally be updated on Mondays each week
- Anyone interested in using one of these labs should contact them directly



Department of Health, Wadsworth Center

Public Health Programs Research Regulatory Programs Education Extramural Funding About Us

### Laboratories with excess testing capacity for diagnostic testing of SARS-CoV-2 specimens

This list is developed based on responses to the weekly NYS DOH Laboratory SARS-CoV-2 Diagnostic Testing Capacity Survey. Those labs with the greatest excess capacity, and a current reported average turn-around time of less than 4 days, are listed each week. Please check back frequently as the list is updated regularly. Any party interested in learning more about testing at one of the listed laboratories should contact that laboratory directly. This posting does not constitute any endorsement by the NYS DOH of any particular laboratory.

Laboratory	PFI #	CLIA #	Contact Name	Contact phone #	Contact e-mail	City	State
Access Dx	8808	45D2034771	Thomas K Huard, PhD	(888) 380-7040	COVID@accessdxlab.com	Houston	TX
Access Medical Laboratories	N/A	10D1016867	Leonel August R, VP of Business Development	(561) 745-1233 X 120	leo@accessmedlab.com	Jupiter	FL
Aegis Sciences Corporation	9512	44D2062333	Dr. Matthew Hardison	(615) 255-2400	COVIDtest@aegislabs.com	Nashville	TN

<https://www.wadsworth.org/testing-capacity>

# COVID-19 Laboratory updates

- **Importance of filling out the full information on the laboratory test requisition for contact tracing efforts**
  - Full name, DOB
  - **Address, phone number where they can be reached!**
  
- **College/University students**
  - **Fill out the address where they are currently residing/living**
  - A Nassau county student living in Albany for college/university, use address where they are living in Albany for their laboratory requisition (NOT home/permanent address)

# COVID-19 Laboratory updates

- **Rapid Point of Care (POC) COVID-19 testing is more available (particularly rapid antigen testing, but also some molecular tests)**
- **If using POC tests, remember that COVID-19 rapid POC tests need to be reported to public health as well!**
- **Contact the NYSDOH Electronic Laboratory Reporting System (ECLRS) Help Desk for instructions on how to initiate electronic reporting**
  - 866-325-7743
  - OR
  - [eclrs@health.ny.gov](mailto:eclrs@health.ny.gov)

# Governor's Executive Order – Sept 9<sup>th</sup>, 2020

- **Immediate reporting (within 3 hours)** of results of COVID-19 or influenza testing by laboratories or point of care testing in a physician office laboratory via ECLRS when a result is received
  - Required to include information on if whether the patient is a student, what school they attend, and employment location if the person works/volunteers in a school or other location
  - Required to include a local address (inputted into ECLRS) if differing from their permanent address
- Discuss with your laboratory if they are reporting to ECLRS how to best achieve this directive
- Combined tests for COVID-19 and influenza, follow the rules for COVID-19 testing
- If POC testing, contact: **866-325-7743 OR [eclrs@health.ny.gov](mailto:eclrs@health.ny.gov)**



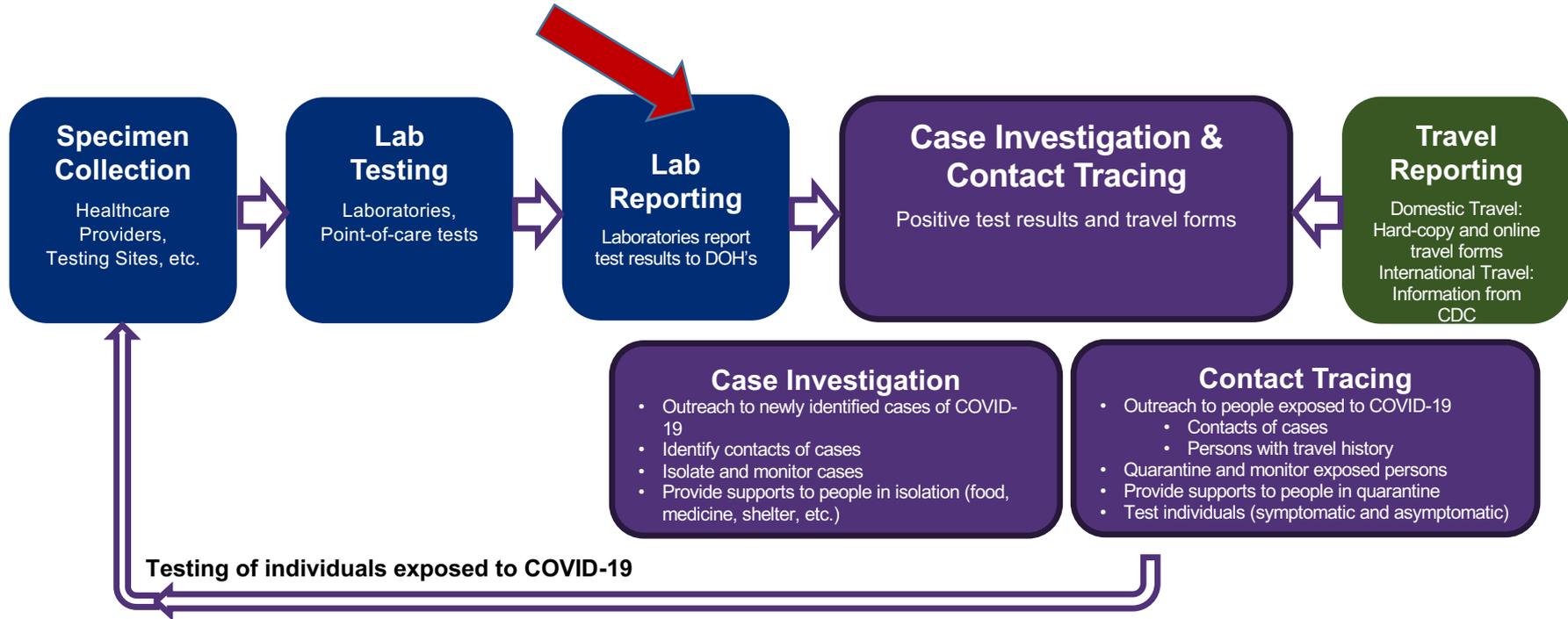
# Governor's Executive Order – Sept 9<sup>th</sup>, 2020

- Every **local health department** shall report to the state **daily**, any testing/diagnosis of a person who is a student, teacher, school employee or school volunteer
- **All schools and school districts** must report daily to DOH all COVID testing and diagnosis among students, teaching staff, and any other employees or volunteers
- **All higher education** entities, including medical schools, graduate schools, etc, will report testing/diagnosis daily to the NYSDOH of students, teachers, staff, employees and volunteers **WITH** additional notification if positive cases are 100 or over

# COVID-19 Laboratory Updates - FAQs

- **Healthcare Providers only need to report COVID or influenza test results if you are actually doing the testing in your practice**
- Some wording may have been confusing asking health care providers to report within 3 hours of 'receiving the test result'
  - If you sent the specimen off to a lab for testing, you do not have to report anything, as the clinical or commercial laboratory will report
- **If healthcare providers do the testing, to initiate reporting, send this information to this email address: [eclrs@health.ny.gov](mailto:eclrs@health.ny.gov) (and if from NYC, email [nyceclrs@health.nyc.gov](mailto:nyceclrs@health.nyc.gov) as well) the following information:**
  - Facility name
  - Facility address
  - Facility phone number
  - CLIA #
  - What testing they perform (flu, covid)
- **Need to report positives AND negatives**

# Contact Tracing Program



# COVID-19 Laboratory updates

**Remember to tell your patients to stay in ISOLATION  
while awaiting test results!!**

**Hand out flyer on COVID-19 Testing – Next Steps (next slide)**

**Hand out Contact Tracing Flyers**

# COVID-19 Testing Next Steps

You are being tested for a virus that causes COVID-19. If you have symptoms of the disease, or if you have been in contact with someone who is infected, you will be asked to stay apart from others. This is also called isolation or quarantine. COVID-19 spreads easily. Staying apart helps stop the disease from spreading.

## Symptoms Include:

Fever, cough, difficulty breathing



Other symptoms may include: Chills, muscle aches, headache, sore throat, abdominal pain, vomiting, diarrhea, runny nose, fatigue, wheezing, or new loss of taste or smell.

## You Should Be Isolated If:

- You have symptoms and think you may have been infected with the virus.

## You Should Be Quarantined If:

- You have been in close contact with someone known to have COVID-19, even if you don't have symptoms. Close contact means sharing the same household, direct physical contact, or being within six feet for more than 10 minutes.

See back for more information.

## If You are an Essential Worker:

You can **ONLY** return to work while you wait for your test results if:

- You have your employer's permission to do so.
- You **DO NOT** have symptoms.
- And you have **NOT** had contact with a person known to have COVID-19.

In addition, you must continue to:

- Practice social distancing (stay more than 6 feet from others).
- Use appropriate personal protective equipment (PPE).
- Wear a mask when less than 6 feet away from others in public.
- Take your temperature and monitor your symptoms daily.

## How to Isolate or Quarantine:



Stay home, except to visit a doctor.



If you must see a doctor, call ahead and avoid using public transport such as subways, buses, taxis.



Don't have visitors.



Separate yourself in a room that is not shared with others. Stay at least 6 feet away from others at all times.



Use a separate bathroom, if possible, and disinfect after each use.



Arrange for food, medicine, and other supplies to be left at your door.



Cover your coughs and sneezes. Throw away used tissues. Bag your trash and leave outside your door.



Don't touch pets.



Arrange for others to care for your children, if possible.



Wear a face mask if you must be around others.



Wash your hands often with soap and water for 20 seconds each time, or if unavailable, use hand sanitizer with at least 60% alcohol.

## Test Results

You will be contacted with your results.

**If you test positive on a diagnostic test** for the virus, you must continue isolation. You will get a call from a public health representative to identify any contacts you have had.

**If you test negative**, but you have been in close contact with a person known to have been infected, you must still continue quarantine until 14 days have passed from your last contact with a person known to have COVID-19. Even though you may feel well now, you are at risk of getting the disease and you may get sick. It can take up to 14 days to get the disease.

Your local health department can help you determine when it is safe to stop isolation or quarantine. Find them at [www.nyscho.org/directory](http://www.nyscho.org/directory)

Learn more at [coronavirus.health.ny.gov](http://coronavirus.health.ny.gov)

## Support and Job Assistance

Any New Yorker under a mandatory or precautionary order to stay home may be eligible for job-protected sick leave and compensation. Learn more at <https://coronavirus.health.ny.gov/protecting-public-health-all-new-yorkers#employee>

If you need help caring for yourself or your children while in isolation or quarantine, call your local health department. Find them at [www.nyscho.org/directory](http://www.nyscho.org/directory)

Stay apart now. Be together later.

# Contact Tracing Tool

## for People Being Tested for COVID-19

If you test positive for COVID-19, you will get a call from a public health representative to identify any contacts you have had. This form can help you identify your contacts so you will be ready for the call.

**STEP 1** Identify date of first symptoms  
 If you have had symptoms, put the date you first felt sick OR if you have had no symptoms then put your date of testing  
 \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
 SUBTRACT 2 DAYS: \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_ = YOUR CONTACT TRACING DATE

**STEP 2** Who has been in your house with you since your contact tracing date?  
 Include people who live in your home, and people who may have visited like friends, a babysitter or anyone else providing in-home services.

	Name of Person	Date Last in Home	Their Phone Number
1			
2			
3			
4			
5			

**STEP 3** Make a list of what you did each day since your contact tracing date with as much detail as possible.  
 Include things like hanging out with neighbors, going to work, running errands, appointments, social or recreational activities outside the house, and if you used public transportation to get there. Use another piece of paper if needed.

Day One: _____/_____/_____		People you were with		
Activity	Location	Name	Address	Phone Number

Day Two: _____/_____/_____		People you were with		
Activity	Location	Name	Address	Phone Number

Day Three: _____/_____/_____		People you were with		
Activity	Location	Name	Address	Phone Number

Day Four: _____/_____/_____		People you were with		
Activity	Location	Name	Address	Phone Number

To order materials from NYSDOH:  
[bmcc@health.ny.gov](mailto:bmcc@health.ny.gov)

Available in Spanish  
[NYSDOH Contact Tracing Tool](#)



Department of Health

# For Their Contacts

To order materials from NYSDOH:  
[bmcc@health.ny.gov](mailto:bmcc@health.ny.gov)

The logo features three stylized human figures in white on a purple background. The figure on the left is a person, the middle one is a person with a location pin above their head, and the right one is a person. Below the figures, the text "NEW YORK STATE" is on the left and "CONTACT TRACING" is on the right, separated by a dashed line.

You're a part of the solution...  
now answer the phone!

 You've stayed home!  
 You're wearing masks!  
 Now, answer the phone!

As we battle coronavirus together, tracing exposures to COVID is important to stop the spread.

The NYS Contact Tracing Program works with confirmed positive COVID-19 people to determine who they have been in contact with. Trained specialists reach out to those contacts about possible exposure. If you have been identified as a contact you will get a call from **"NYS Contact Tracing."**

Because the disease can be transmitted without symptoms, notifying people about a possible exposure is critical to stop the spread.

So, if you get a call from **"NYS Contact Tracing"** please answer. It is confidential and private.

**Please Answer the Phone**  
so we can keep NY moving forward  
and stop the spread of COVID-19.

[health.ny.gov/coronavirus](https://health.ny.gov/coronavirus)

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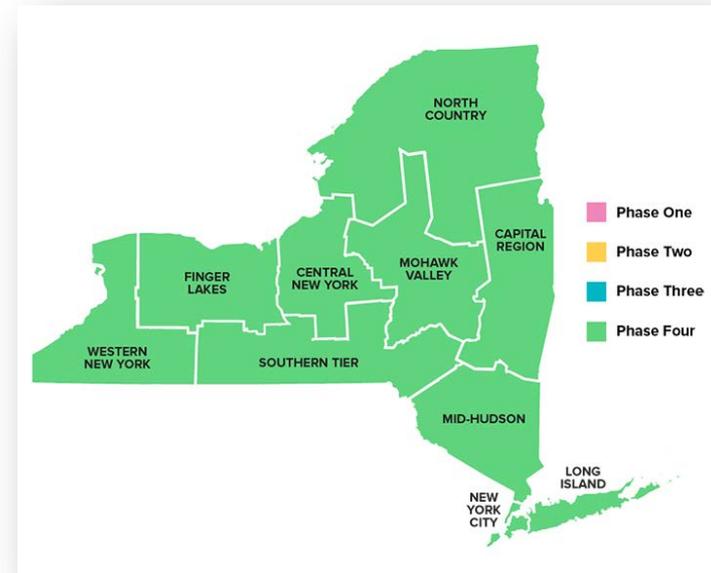
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[NYS Contact Tracing Answer the Phone](#)

# Community Mitigation and Containment Strategies

# NYS Community Mitigation and Reopening Strategy

- **Phase 4**
- **Capital region, Mohawk Valley, North Country, Central New York, Southern Tier, Finger Lakes, Western NY, Long Island, and the Mid-Hudson Region**
  - Higher education, Pre-K to Grade 12 schools, low-risk outdoor and indoor arts & entertainment, media production, professional sports competitions with no fans, malls in phase 4 regions can open if they have advanced HVAC systems
- **NYC – Indoor dining to resume on September 30<sup>th</sup>, 2020 with a 25% occupancy limit**
  - Face coverings when not seated, temperature checks, contact information for tracing, no bar service, close at 12AM, limit air recirculation, enhanced air filtration, ventilation, continue outdoor dining
  - Data reassessed on Nov 1, if no significant increase, 50% capacity



# NYS Clusters – Prevent Spread to Communities

- **20 zip codes with the highest infection rates**
  - Among these 20 zip codes, the average infection rate is **5.5%**
  - Rest of the state (outside of these 20 zip codes) is **0.82%**
  - These 20 zip codes accounted for almost a quarter of positives on 9/29/20, however, represent only 6% of the state's population
  - Rockland County (10952, 10977), Brooklyn (11230, 11204, 11219, 11223, 11229, 11210, 11234), the Bronx (10465, 10462), Manhattan (10040), New York (10040), Orange (10950), Queens (11374), Staten Island (10306, 10304), Suffolk County (11717, 11746) and Nassau County (11580)
  - 200 rapid COVID-19 test machines to the these areas

County	ZIP	Positivity	Positive Tests	Tests conducted
Rockland	10952	17%	34	200
Rockland	10977	14%	50	350
Kings	11230	8%	29	342
Kings	11204	6%	13	223
Kings	11219	5%	12	260
Kings	11223	4%	11	283
Kings	11229	4%	11	286
Kings	11210	4%	7	182
Kings	11234	4%	10	279
Bronx	10465	4%	5	140
New York	10040	4%	7	198
Orange	10950	3%	3	86
Queens	11374	3%	5	151
Richmond	10306	3%	5	152
Richmond	10304	3%	6	185
Suffolk	11717	3%	4	125
Nassau	11580	3%	4	138
Queens	11691	3%	7	255
Suffolk	11746	3%	5	183
Bronx	10462	3%	7	266

# CDC – Holiday Guidance

## Things to consider or advise patients as the holidays approach:

- **Community levels of COVID-19** –Consider viewing a local health department webpage or state dashboard
- **Location of the gathering** –Outdoor gatherings are preferred over indoor
- **Duration of the gathering**
- **Number of people at the gathering** –More people, less social distancing
- **Locations attendees are traveling from** – Gatherings with attendees who are traveling from different places
- **Behaviors of attendees prior to the gathering** – Encourage social distancing (staying at least 6 feet apart), mask wearing, hand washing, and other prevention behaviors
- **Behaviors of attendees during the gathering** – Gatherings with more preventive measures

Source:

Risk stratification

<https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/holidays.html>

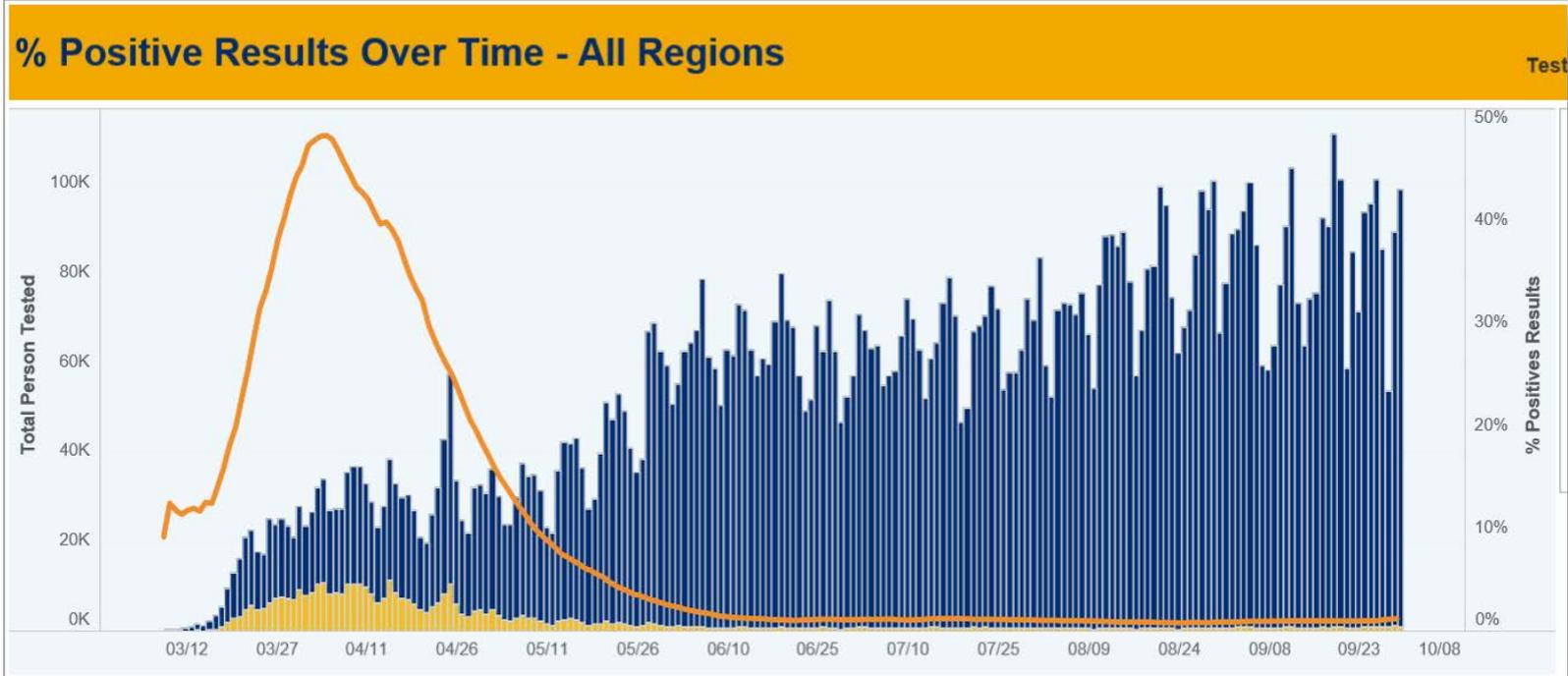
NYS Guidance for the Jewish High Holidays

<https://coronavirus.health.ny.gov/system/files/documents/2020/09/guidance-for-jewish-high-holidays-2020-covid.pdf>

NYS Travel Advisory Guidance

<https://coronavirus.health.ny.gov/covid-19-travel-advisory>

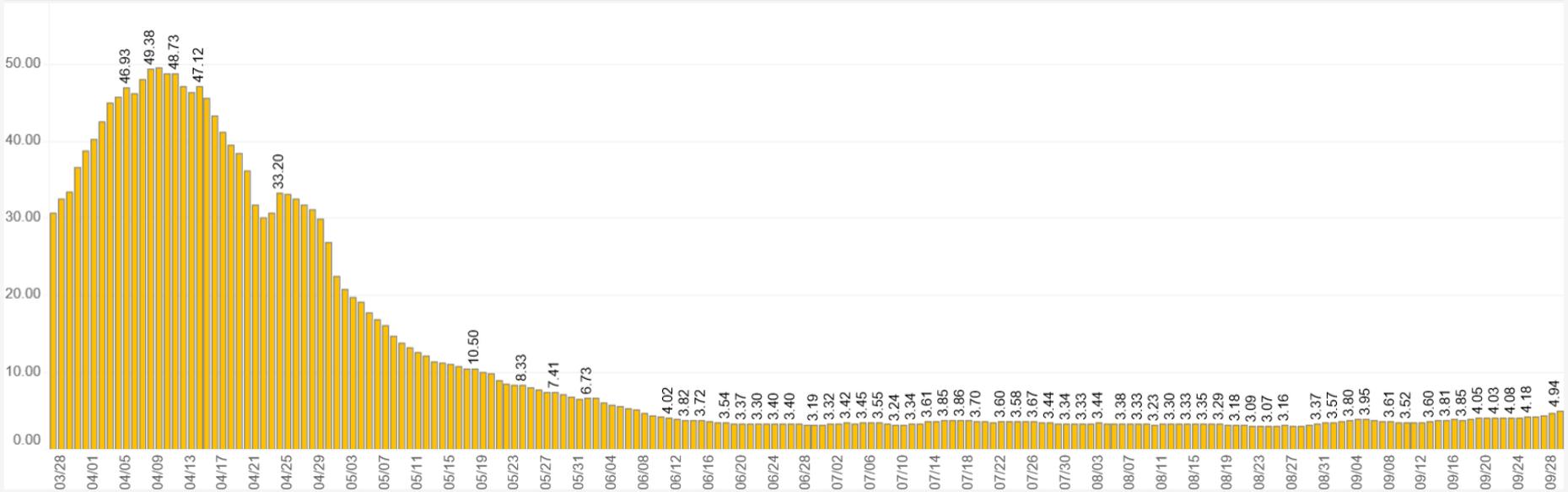
# Percentage Positive Results By Region Dashboard



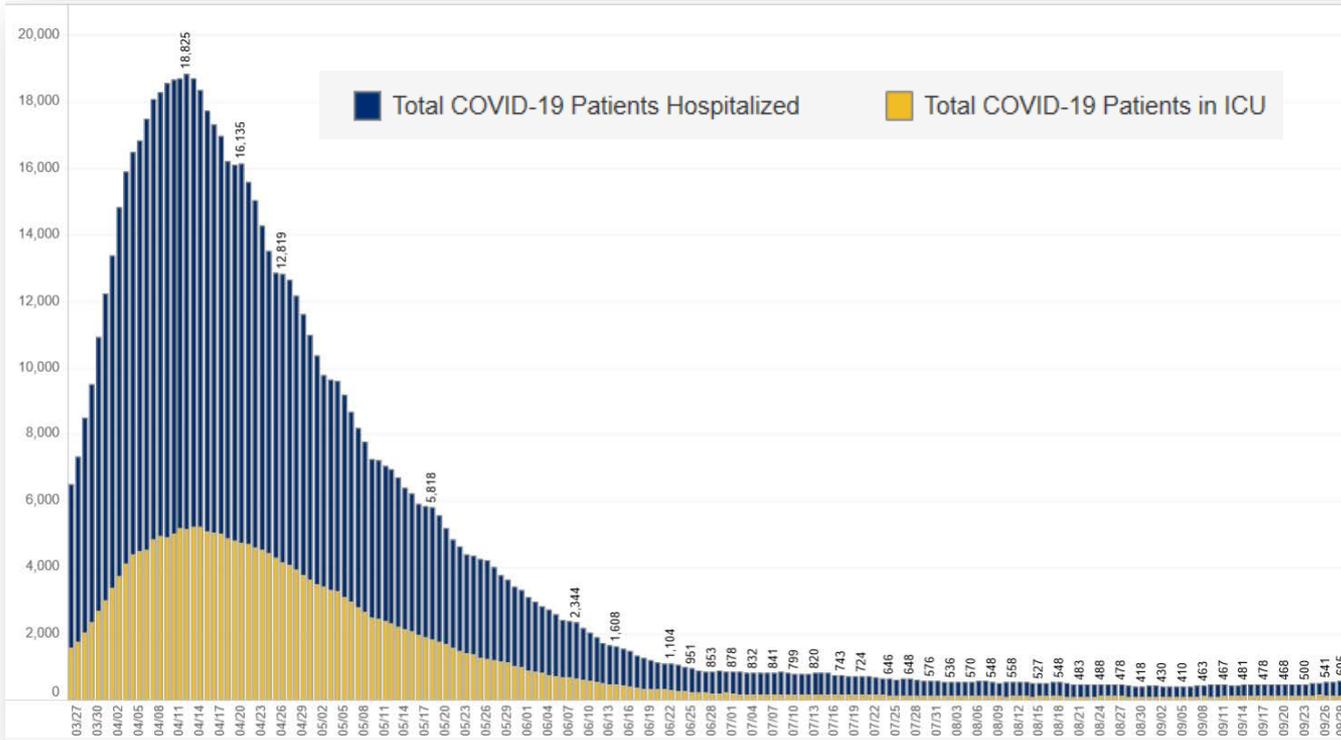
[NYS Percentage Positive Results by Region Dashboard](#)

# Early Warning Monitoring Dashboard

New cases per 100K (7-day Rolling Avg)



# Daily Hospitalization Summary by Region



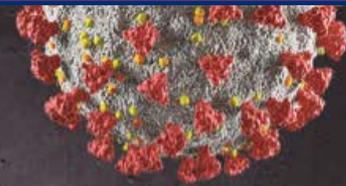
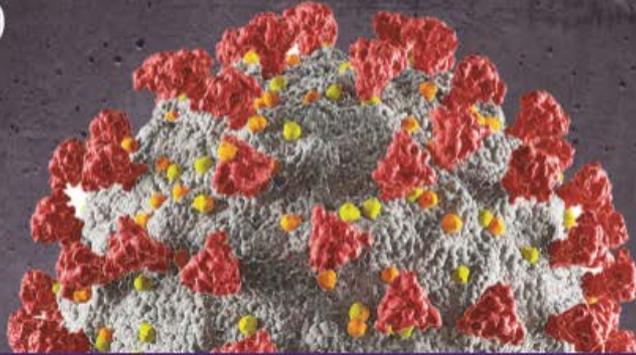
[NYS Daily Hospitalization Summary by Region](#)

# PreK to Grade 12 Schools



Department  
of Health

NYSDOH COVID-19



## Pre-K to Gr 12 COVID-19 Toolkit

- Flowsheet for Student Attendance (for Parents/Guardians)
- Flowsheet for Staff To Go To Work at the School
- Flowsheet for School Administrators and School Nurses
  - COVID-19 Screening Flowsheet for Students/Staff
  - Exclusion Protocol for Contacts
  - Coordination with Local Health Departments for Contact Tracing

[https://coronavirus.health.ny.gov/system/files/documents/2020/10/prek-gr12\\_toolkit.pdf](https://coronavirus.health.ny.gov/system/files/documents/2020/10/prek-gr12_toolkit.pdf)



Department  
of Health

# Pre-K to Gr 12 COVID-19 Toolkit

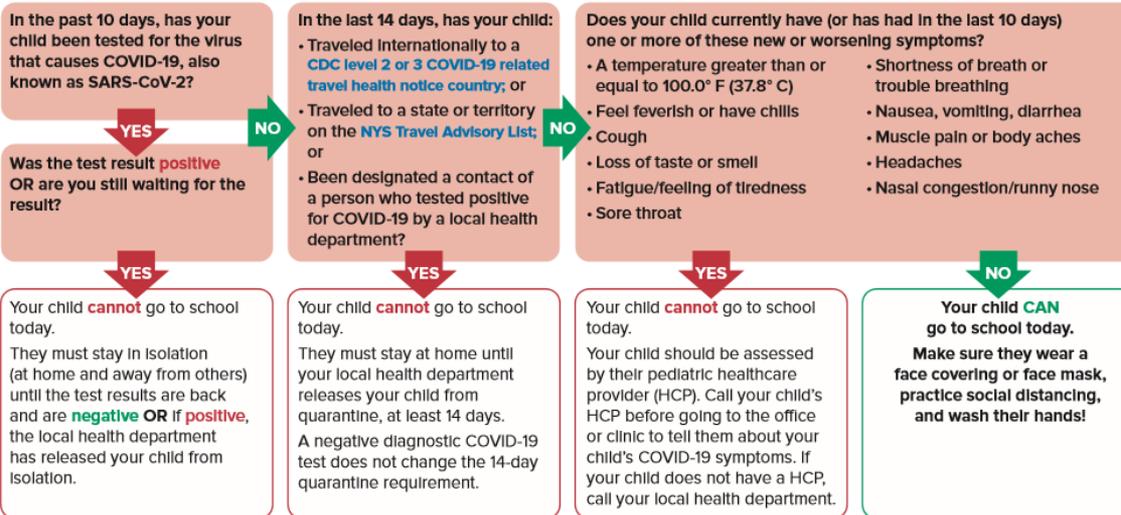


Department of Health

New York State Department of Health (NYSDOH) Pre-K to Gr 12 COVID-19 Toolkit

## NYSDOH COVID-19 In-Person Decision Making Flowchart for Student Attendance

### Can My Child Go To School Today?



Report absences, symptoms, and positive COVID-19 test results to your child's school.

### SEEK IMMEDIATE MEDICAL CARE IF YOUR CHILD HAS:

- Trouble breathing or is breathing very quickly
- Prolonged fever
- Is too sick to drink fluids
- Severe abdominal pain, diarrhea or vomiting
- Change in skin color - becoming pale, patchy and/or blue
- Racing heart or chest pain
- Decreased urine output
- Lethargy, Irritability, or confusion



# Pre-K to Gr 12 COVID-19 Toolkit

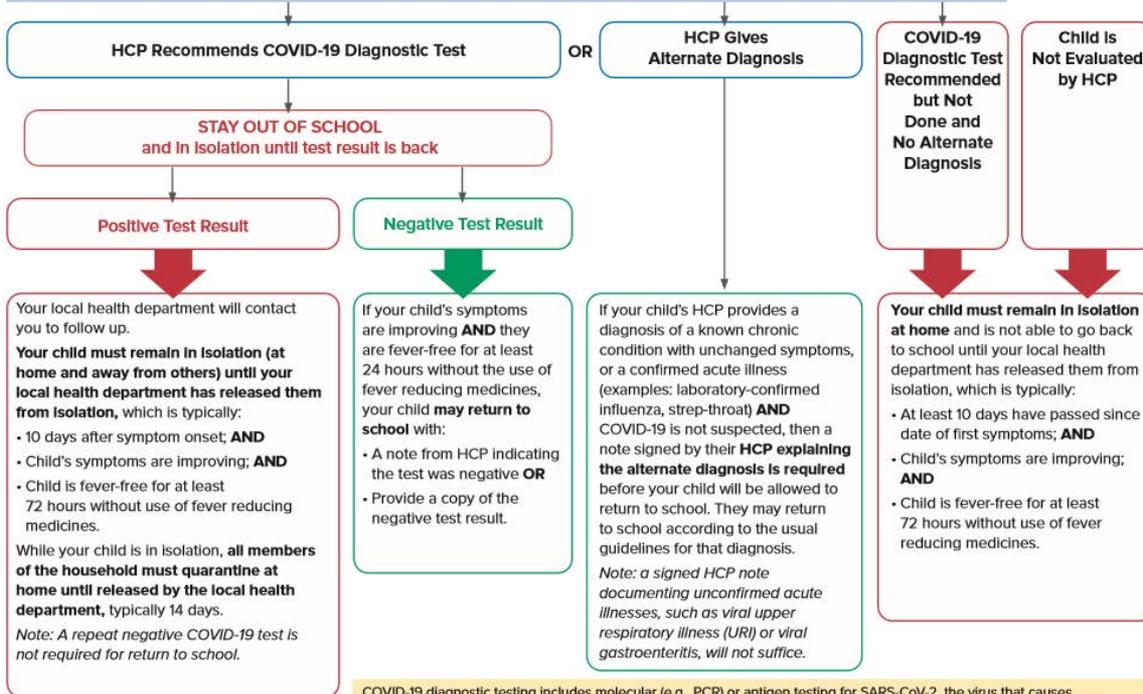


Department of Health

New York State Department of Health (NYSDOH) Pre-K to Gr 12 COVID-19 Toolkit

## My child has COVID-19 symptoms. When can they go back to school?

HEALTHCARE PROVIDER (HCP) EVALUATION FOR COVID-19 (can be In-person or by video/telephone as determined by HCP)



COVID-19 diagnostic testing includes molecular (e.g., PCR) or antigen testing for SARS-CoV-2, the virus that causes COVID-19. Diagnostic testing may be performed with a nasopharyngeal swab, nasal swab, or saliva sample, as ordered by the health care provider and per laboratory specifications. At times, a negative antigen test will need to be followed up with a confirmatory molecular test. Serology (antibody testing) cannot be used to rule in or out acute COVID-19.



# Pre-K to Gr 12 COVID-19 Toolkit

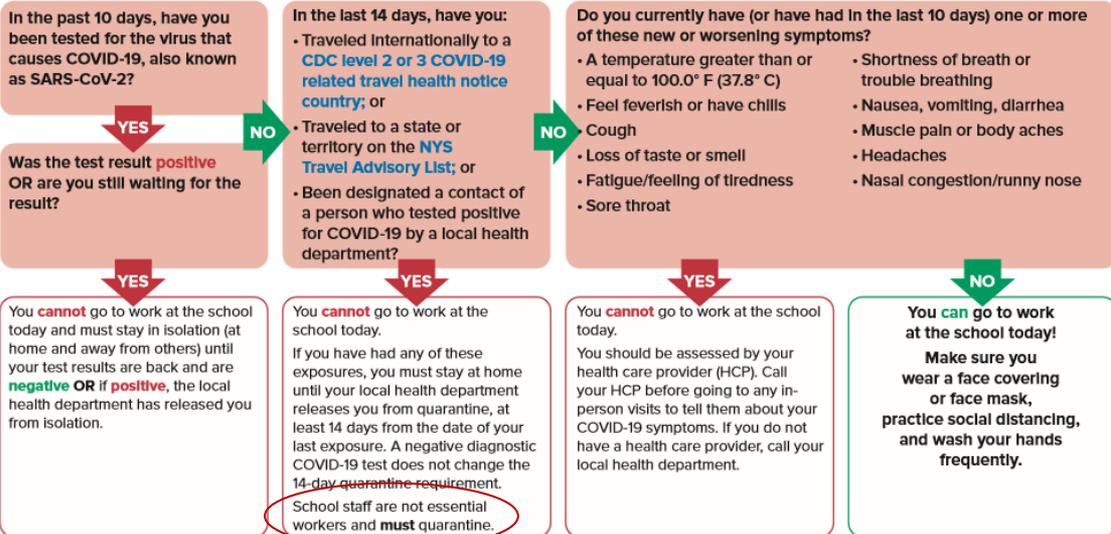


Department of Health

New York State Department of Health (NYSDOH) Pre-K to Gr 12 COVID-19 Toolkit

## NYSDOH COVID-19 In-Person Decision Making Flowsheet for Staff To Go To Work

### Can I Go to Work at the School Today?



Report absences, symptoms, and positive COVID-19 test results to your school.

### SEEK IMMEDIATE MEDICAL CARE IF YOU HAVE:

- Trouble breathing or are breathing very quickly
- Change in skin color - becoming pale, patchy and/or blue
- Are too sick to drink fluids
- Racing heart or chest pain
- Severe abdominal pain, diarrhea or vomiting
- Decreased urine output
- Lethargy, irritability, or confusion



# Pre-K to Gr 12 COVID-19 Toolkit



Department of Health

New York State Department of Health (NYSDOH) Pre-K to Gr 12 COVID-19 Toolkit

## NYS DOH COVID-19 Guide for School Administrators and Schools Nurses

### COVID-19 Screening Flowsheet for Students and Staff

In the past 10 days, has the student or staff been tested for the virus that causes COVID-19, also known as SARS-CoV-2?

YES

Was the test result **positive** OR are they still waiting for the result?

YES

The student or staff **cannot** go to school today.

They must stay in isolation (at home and away from others) until the test results are back and are **negative** OR if **positive**, from the local health department has released the individual from isolation.

In the last 14 days, has the student or staff:

- Traveled internationally to a **CDC level 2 or 3 COVID-19 related travel health notice country**; or
- Traveled to a state or territory on the **NYS Travel Advisory List**; or
- Been designated a contact of a person who tested positive for COVID-19 by a local health department?

YES

Students or staff **cannot** go to school today.

They must stay at home until the local health department releases the individual from quarantine (at least 14 days from the date of their return from travel or last exposure). A negative diagnostic COVID-19 test does not change the 14-day quarantine requirement.

School staff are not essential workers and **must** quarantine.

Does the student or staff currently have (or has had in the last 10 days) one or more of these new or worsening symptoms?

- A temperature greater than or equal to 100.0° F (37.8° C)
- Shortness of breath or trouble breathing
- Feel feverish or have chills
- Nausea, vomiting, diarrhea
- Cough
- Muscle pain or body aches
- Loss of taste or smell
- Headaches
- Fatigue/feeling of tiredness
- Nasal congestion/runny nose
- Sore throat

YES

The student or staff **cannot** go to school today.

They should be assessed by their health care provider (HCP). If they do not have an HCP, they should call their local health department. If they do not receive COVID-19 testing, or are not cleared to return to school by their HCP, then they are required to be isolated at home. See next page for more information.

NO

The student or staff **CAN** go to school today!

**Make sure they wear a face covering or face mask, practice social distancing, and wash their hands frequently.**

Communicate to your students and staff that they must report absences, symptoms, and positive COVID-19 test results to your school.

#### CALL 911 IF A STUDENT OR STAFF HAS:

- Trouble breathing or is breathing very quickly
- Change in skin color - becoming pale, patchy and/or blue
- Severe abdominal pain, diarrhea or vomiting
- Racing heart or chest pain
- Lethargy, irritability, or confusion



Department of Health

# Pre-K to Gr 12 COVID-19 Toolkit



Department of Health

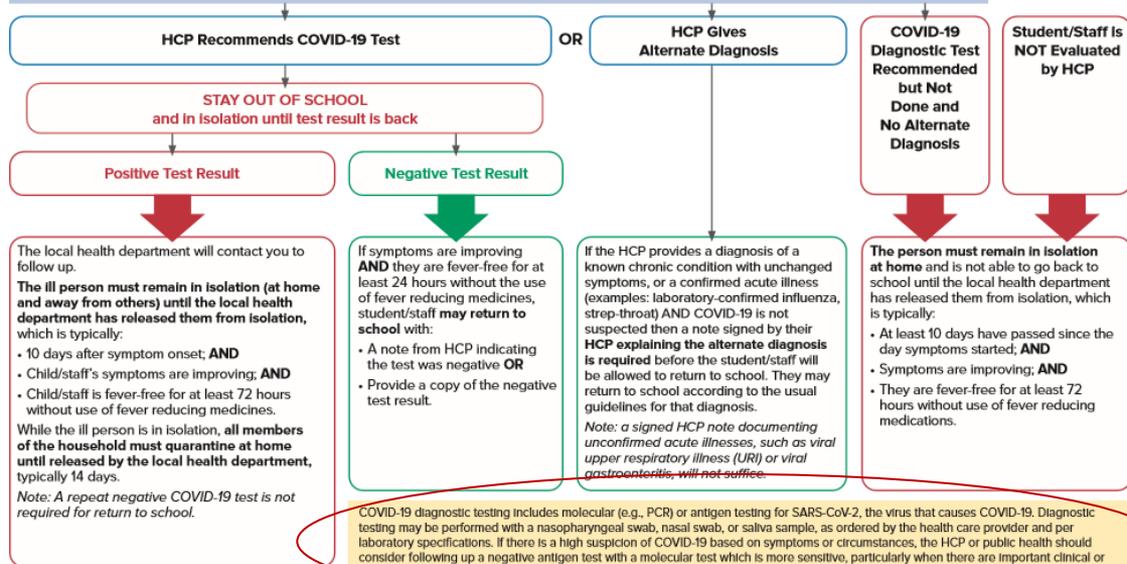
New York State Department of Health (NYSDOH) Pre-K to Gr 12 COVID-19 Toolkit

## COVID-19 Flowsheet for Student or Staff with COVID-19 Symptoms

### Student/staff has symptoms consistent with COVID-19:

- Student/staff member should keep face mask on.
- Staff members should be sent home immediately.
- Students awaiting transport home by the parent/guardian must be isolated in a room or area separate from others, with a supervising adult present using appropriate personal protective equipment (PPE).
- School administration and the parent/guardian should be notified.
- Provide instructions that the individual must be seen by an HCP for evaluation and have COVID-19 testing (unless determined not necessary by HCP). If they do not have an HCP they should call their local health department.
- Schools should provide a list of local COVID-19 testing locations.
- Clean and disinfect area where the student/staff member was located.

### HEALTHCARE PROVIDER (HCP) EVALUATION FOR COVID-19 (can be in-person or by video/telephone as determined by HCP)



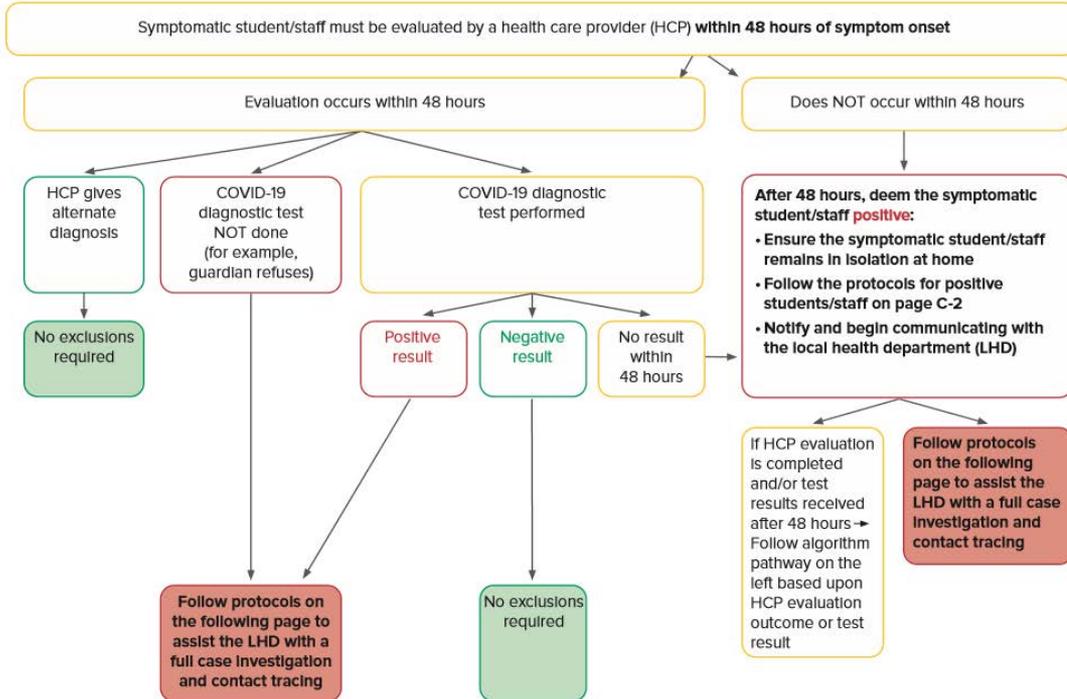
COVID-19 diagnostic testing includes molecular (e.g., PCR) or antigen testing for SARS-CoV-2, the virus that causes COVID-19. Diagnostic testing may be performed with a nasopharyngeal swab, nasal swab, or saliva sample, as ordered by the health care provider and per laboratory specifications. If there is a high suspicion of COVID-19 based on symptoms or circumstances, the HCP or public health should consider following up a negative antigen test with a molecular test which is more sensitive, particularly when there are important clinical or public health implications. Serology (antibody testing) cannot be used to rule in or out acute COVID-19.



# Pre-K to Gr 12 COVID-19 Toolkit



## COVID-19 exclusion protocol for contacts of symptomatic students and staff



# Pre-K to Gr 12 COVID-19 Toolkit



Department  
of Health

New York State Department of Health (NYSDOH) Pre-K to Gr 12 COVID-19 Toolkit

## COVID-19 School and Local Health Department Coordination for Contact Tracing

### Notify the local health department (LHD):

- Immediately upon learning of a positive case
- 48 hours after symptom onset in a staff member or student if no HCP evaluation or test result has been received. The LHD will collaborate with the school for contact tracing and to identify contacts.

### Begin to identify contacts of the case to provide to the LHD.

Provide the LHD with contact information of school personnel who will assist in the LHD's contact investigation. Include the names and phone numbers of at least two points of contact, as appropriate, such as:

- School Principal
- Administrative Support Person
- Principal Designee

Provide the LHD with a list of people who are possible contacts of the case including:

- Contact's full name
- Parent(s)/Guardian(s) full name(s)
- Phone number(s)
- Home address
- Nature of contact (e.g., persons in same classroom, bus, etc.)
- Student, teacher, or type of staff member

Contacts will include students/staff who had exposure to the individual suspected or confirmed to have COVID-19 beginning two days before their symptom onset (or if the case was asymptomatic, two days before the date they were tested) until the case is excluded from the school and in isolation. Schools and LHDs should work together to ensure any before, after, or other daycare; transportation; extracurricular; and other non-school setting contacts are identified and notified of their exposure risk.

THEN

Move forward with preestablished communication plan in consultation with LHD (e.g., notifying the school community of confirmed case(s), as appropriate).

THEN

The LHD will determine which students/staff should be quarantined and excluded from school in addition to any other close contacts, such as social or household contacts. Contacts will be quarantined and excluded from school for 14 days from the date of last exposure to the case, advised to monitor for symptoms, and recommended to get a diagnostic COVID-19 test at least 3 days after their last date of exposure. The local health department will initiate isolation and quarantine orders.

### When to welcome back affected students/staff:

The LHD will determine when students and staff are released from isolation or quarantine and can return to school.

The LHD should communicate to the school a release from isolation or quarantine in order for the student/staff to be welcomed back to the school.



# NYS School Pre-K to Grade 12 Reopening

- Children, teachers, and staff members will be screened prior to entry into schools
- If there are any symptoms consistent with COVID-19, do not enter school building (or sent home)
- Advised to seek care with their health care provider
- Telemedicine, including telephonic visits, when appropriate
- Testing
- Isolate, and exclude from school, until test results are back
- Call Local Health Department immediately with any positive students
  
- School survey and dashboard: <https://schoolcovidreportcard.health.ny.gov/>
  
- For updates: [NYSDOH COVID-19 Schools website](#)

# NYS Specimen Collection Sites - COVID-19 Testing

- [NYSDOH Find Test Site Near You Website](#)
    - NYS specimen collection sites, healthcare settings, pharmacies, and other
    - More than 800 specimen collection or testing sites have been identified
  - For the NYS specimen collection sites:
    - Call the New York State COVID-19 Hotline at 1-888-364-3065
- OR
- Visit the NYSDOH website [www.covid19screening.health.ny.gov](http://www.covid19screening.health.ny.gov) to be screened for eligibility, and if eligible, have an appointment set up at one of the State's testing sites

Interested in being tested for COVID-19? Use this screening tool to share your symptoms and pre-register for testing.

START ASSESSMENT

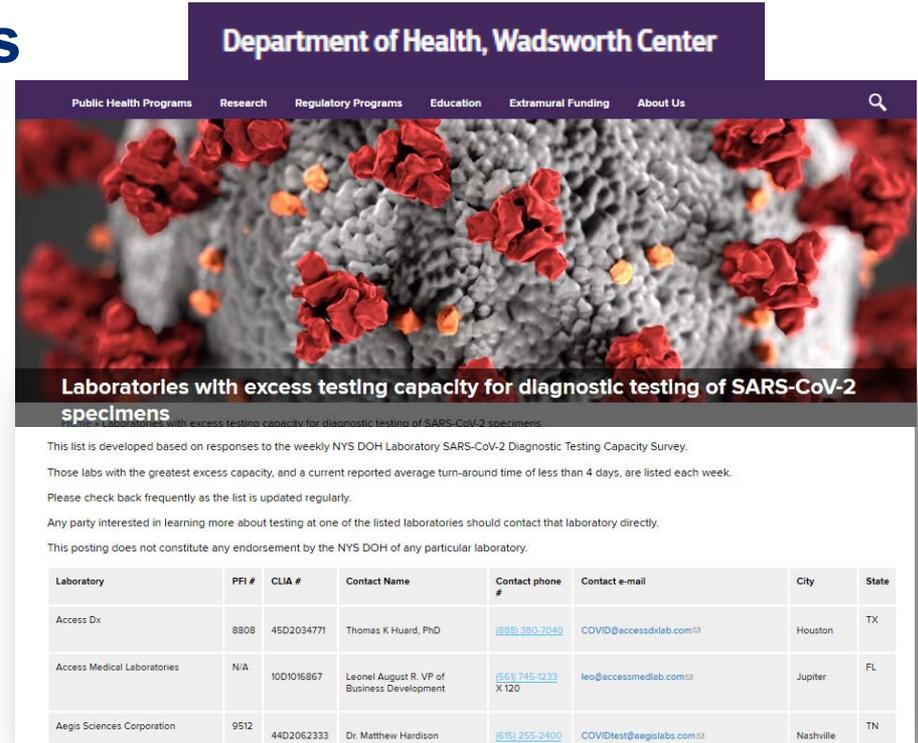
Get information on coronavirus testing near you. Simply enter your address and find locations that provide coronavirus testing.

FIND A TEST SITE NEAR YOU



# COVID-19 Laboratory Updates

- If you are experiencing prolonged turn around times for results
- The NYSDOH Public Health Laboratory, the Wadsworth center, is now posting a list of laboratories who self-report having excess SARS-CoV-2 diagnostic testing capacity and a turn-around time of less than 4 days (some with TATs of 1-2 days)
- The survey will generally be updated on Mondays each week
- Anyone interested in using one of these labs should contact them directly



Department of Health, Wadsworth Center

Public Health Programs Research Regulatory Programs Education Extramural Funding About Us

### Laboratories with excess testing capacity for diagnostic testing of SARS-CoV-2 specimens

This list is developed based on responses to the weekly NYS DOH Laboratory SARS-CoV-2 Diagnostic Testing Capacity Survey. Those labs with the greatest excess capacity, and a current reported average turn-around time of less than 4 days, are listed each week. Please check back frequently as the list is updated regularly. Any party interested in learning more about testing at one of the listed laboratories should contact that laboratory directly. This posting does not constitute any endorsement by the NYS DOH of any particular laboratory.

Laboratory	PFI #	CLIA #	Contact Name	Contact phone #	Contact e-mail	City	State
Access Dx	8808	45D2034771	Thomas K Huard, PhD	<a href="tel:888-380-7040">(888) 380-7040</a>	<a href="mailto:COVID@accessdxlab.com">COVID@accessdxlab.com</a>	Houston	TX
Access Medical Laboratories	N/A	10D1016867	Leonel August R, VP of Business Development	<a href="tel:561-745-1233">(561) 745-1233 X 120</a>	<a href="mailto:leo@accessmedlab.com">leo@accessmedlab.com</a>	Jupiter	FL
Aegis Sciences Corporation	9512	44D2062333	Dr. Matthew Hardison	<a href="tel:615-255-2400">(615) 255-2400</a>	<a href="mailto:COVIDtest@aegislabs.com">COVIDtest@aegislabs.com</a>	Nashville	TN

<https://www.wadsworth.org/testing-capacity>

# School Report Card Dashboard - Data Available

- Positive cases by date of students and staff by school and school district
- Whether school/district (and student and staff) are remote, in-person, or hybrid
- Number of students and staff on-site
- Percentage of on-site students and staff who test positive
- Number of tests administered by the school, test type, laboratory used, and lag time (turnaround time) for results

**School information**

**Health Care Provider/  
Laboratory data**

**Local Health Department input**



**<https://schoolcovidreportcard.health.ny.gov/>**





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[News](#)

[Government](#)

[Local](#)

**New York Forward**

[Reopening Guidelines](#)

[Advisory Boards](#)

[Testing](#)

[Protect Yourself](#)

[Know Your Rights](#)

## COVID-19 Report Card

Find Your School District

[Find Your School District](#)





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[New York Forward](#)

[Reopening Guidelines](#)

[Advisory Boards](#)

[Testing](#)

[Protect Yourself](#)

[Know Your Rights](#)

## COVID-19 Report Card

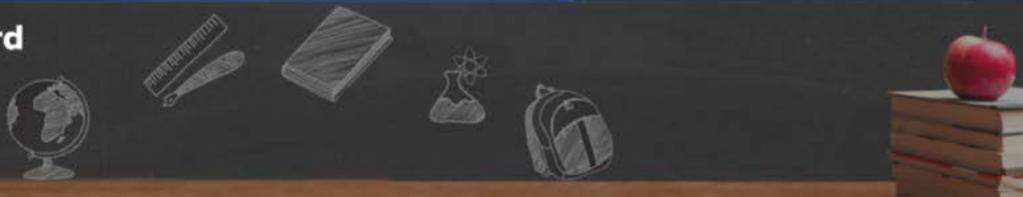
Find Your School District

56 Eiberon Pl, Albany, NY, 12207

[Find Your School District](#)



# COVID-19 Report Card



COVID-19 Positive Data reported on this site includes students, teachers, and staff enrolled and working in the school who are **physically present** in the building or on school grounds in any capacity, including in-person learning, hybrid learning, extracurricular activities, etc. This information is either shared by the parent/guardian of the student, notified by teachers and staff, or communicated by the local health department as part of the contact tracing effort.

## Showing Results for "56 Elberon Ave, Albany, NY, 12214"

[Clear](#)

Select an individual school to get all reported positives, a breakdown of testing and results for students and teachers and the current enrollment.

School District	County	Total On-Site Enrolled + Employed (A)	Total Positives From All Reported Testing (B)	% of the School that Tested Positive (B/A)	# of Schools within the District
<a href="#">Excelsior School District</a>	Chenango	11,234	60	.53 %	17

*(Last Updated 09/04/2020)*

School	School Type	Total On-Site Enrolled + Employed (A)	Total Positives From All Reported Testing (B)	% of the School that Tested Positive (B/A)	▲ Last Reported Date
<a href="#">Excelsior High School</a>	Junior-Senior High	1200	30	2.50 %	09/03/2020
<a href="#">Apple High School</a>	Junior-Senior High	300	5	1.67 %	09/03/2020
<a href="#">Eagle Elementary</a>	Elementary	400	1	.25 %	09/03/2020
<a href="#">Empire Middle School</a>	Middle School	1800	2	.11 %	09/03/2020
<a href="#">Loved Ones Elementary</a>	Elementary	400	1	.25 %	09/03/2020



# Excelsior School District

Superintendent Name: **Homer J. Griffin**  
 Phone: 647-000-0000 Email: HJGriffin@fakeemail.com

Last Date of Submission September 2, 2020

## COVID-19 Report Card

Principal Name: **Lois G. Simpson**

Phone: 647-000-0000 Email: LSimpson@fakeemail.com

### Excelsior High School

County: Chenango SED Grade: Junior-Senior High

Phone: 999-000-0001  
 100 California St, New York, NY, 10000

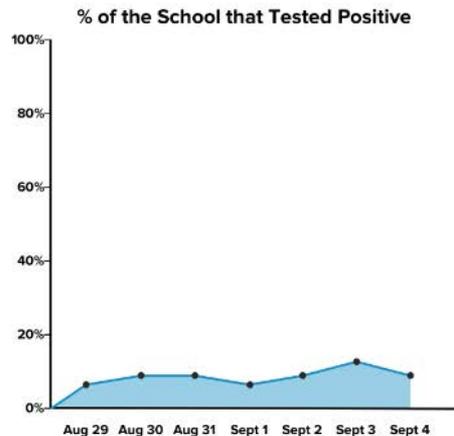
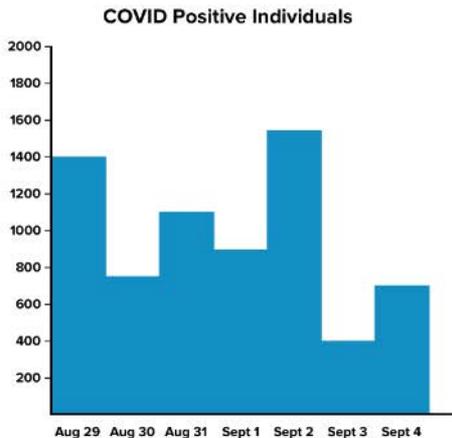
COVID-19 Positive Data reported on this site includes students, teachers, and staff enrolled and working in the school who are physically present in the building or on school grounds in any capacity, including in-person learning, hybrid learning, extracurricular activities, etc. This information is either shared by the parent/guardian of the student, notified by teachers and staff, or communicated by the local health department as part of the contact tracing effort.

Total Positives from all Reported Testing			Teaching Model: In Person	
Total	Last Two Weeks	This Week	Total On-Site Enrolled + Employed:	1200
30	10	20	Full-time in-person instruction, may include students whose parents opted out to remote learning only.	

### Covid Testing and Results Data

	Total On-Site Enrolled + Employed (A)	Total Positives From All Reported Testing (B)	% of School that Tested Positive (B/A)
Total School	900	30	2.50 %
Students	700	20	2.22 %
Teachers	120	7	3.50 %
Staff (excluding Teachers)	80	3	3.00 %

## 7 Day Trend



## Enrollment and Employment Data

	Total	On Site	Off Site
Number of Students	900	900	—
Number of Teachers	200	200	—
Number of Staff <i>(Excluding Teacher)</i>	100	100	—

## School Administered Testing Summary

*School Administered Testing Data includes any large scale testing event conducted at the school or facilitated by the school in coordination with the local health department.*

Date of School Administered Testing	Total School Administered Tests	Lab Name	Type of Testing	Average Lab Results Turnaround Time
Sept. 9th 2020	900	Zip Lab	Diagnostics	3 Days for Results

# COVID-19 Vaccine Update

# COVID-19 Vaccine Update

- **Top vaccine candidates**
  - Moderna/NIAID and Pfizer both entered Phase 3 trials late July, with plans to enroll 30K people each, at many different sites
  - Both are two-dose series separated by about a month
  - Both use mRNA technology
  - There are no mRNA vaccines are in current use
- **Despite White House comments, extremely unlikely to have results and vaccine available by early Nov.**
  - Started end of July and need to enroll 30,000 people, 2 doses separated by 1 mon., track outcomes by Nov. (3 months later)
  - At best, IF very efficacious, 5-7 months

# Federal COVID-19 Vaccine Distribution

- **On 9/9/2020, the HHS issued an amendment to the federal COVID-19 emergency declaration allowing licensed pharmacists to administer FDA-licensed or FDA-authorized COVID-19 vaccine to children and adults age 3 years and older**
- This follows 8/19/20 amendments for pharmacists to administer any FDA-licensed and ACIP-recommended vaccine to children age 3-18 years
- NYS specific guidance pending

# COVID-19 Vaccine

- Before NYSDOH will recommend a COVID-19 vaccine, the DOH will be reviewing the vaccine studies and other information related to the vaccine(s) from the FDA, CDC, ACIP, and other independent entities
- Clinical Advisory Task Force comprised of leading medical and science experts to review every vaccine authorized by Federal Government for distribution
- Vaccine Distribution and Implementation Task Force charged with preparing for administration of approved COVID-19 vaccine in New York State
- Vaccine allocation scenarios planning is underway
- **Be proactive! Get set up in NYSIIS**
  - Please complete this survey (<https://www.surveymonkey.com/r/HQYPCPQ>) if you are a provider located in NYS, outside of New York City, and are interested in administering COVID-19 vaccine when it becomes available OR in receiving supplemental publicly-funded seasonal influenza vaccines for adults
  - Email address: [NYSIIS@health.ny.gov](mailto:NYSIIS@health.ny.gov)

# COVID-19 Vaccine Update

[COVID-19 Prevention Network website](#)

COVID-19 Prevention Network

Volunteer | Clinical Studies | What to Expect | Science | FAQ | Locations

**MISSION**

To conduct Phase 3 vaccine and monoclonal antibody efficacy studies for the prevention of COVID-19

What is a Clinical Study?

What to Expect When You Volunteer

Locations



Interested in volunteering for a COVID-19 Prevention Clinical Study?

Selecting the button below will take you to the CoVPN Volunteer Screening Registry.

[Volunteer Now!](#)

# Influenza Vaccine

- PPE for vaccine administration
  - Screen patients for symptoms consistent with COVID-19
  - Medical face mask
  - Eye protection (face shield, goggles)
  - If using gloves, hand hygiene before and after
- Health care provider recommendation for influenza makes a difference!
  - Even if you don't administer flu vaccine in your practice, a recommendation can impact your patient's likelihood of getting vaccinated

# MIS-C

# Pediatric COVID Update – MIS-C

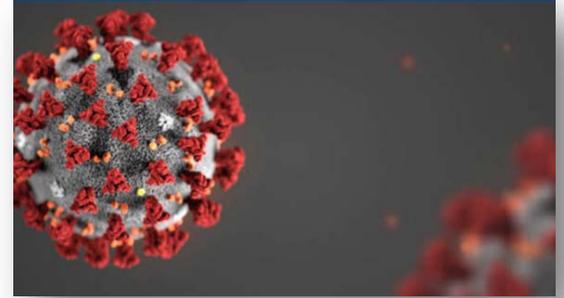
- Most cases of MIS-C have features of shock, features of Kawasaki disease, cardiac involvement, gastrointestinal symptoms/abdominal pain, and significantly elevated markers of inflammation, with positive laboratory test results for SARS-CoV-2 (most commonly serology)
- Approximately 2–4 weeks after the onset of COVID-19
- Distinguishing MIS-C from other severe infectious or inflammatory conditions poses a challenge to clinicians caring for children and adolescents
- Need to maintain a high index of suspicion

[COVID-19–Associated Multisystem Inflammatory Syndrome in Children — United States, March–July 2020](#)

**Marcus Friedrich, MD, MHCM, MBA, FACP**  
**Chief Medical Officer, Office of Quality and**  
**Patient Safety**  
**NYSDOH**

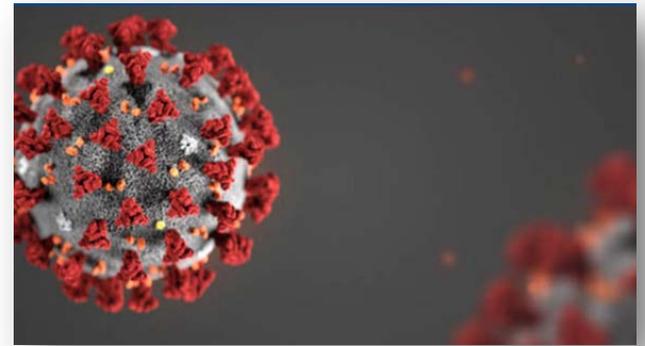
# COVID-19 Healthcare Capacity and Response

- Travel Advisory
- Preparation for the Fall





**Department  
of Health**



# **Wellbeing in The Era of COVID-19**

**October 1, 2020**

**Louis S. Snitkoff, MD, FACP  
Immediate Past-President  
American College of Physicians, NY Chapter**

# COVID-19 Resources

# Influenza Update 2020 - 2021: Avoiding the Twindemic

Originally presented on September 24, 2020

## Speaker:

**Litjen (LJ) Tan, MS, PhD**

Co-Chair, National Adult and Influenza Immunization Summit, and

Chief Strategy Officer, Immunization Action Coalition  
St. Paul, MN

[https://www.albany.edu/cphce/vaccinateny\\_webinar\\_2020-09-23.shtml](https://www.albany.edu/cphce/vaccinateny_webinar_2020-09-23.shtml)



Department  
of Health

# NYSDOH Supporting Well-Being in COVID & Beyond

Kerri Palamara, MD

Archived webinar:

[NYSDOH Supporting HCP Well-Being in COVID & Beyond webinar](#)  
[NYSDOH Supporting HCP Well-Being in COVID & Beyond SlideSet](#)



Department  
of Health

# Peer to Peer Program



The Medical Society of the  
State of New York

## *Are you struggling with everyday life stressors? MSSNY's P2P Supporters are here to help*

Any physician, resident or medical student who wishes to relate to a peer supporter may contact the Medical Society of the State of New York in the following ways:

- Email: [P2P@mssny.org](mailto:P2P@mssny.org)
- Phone **1-844-P2P-PEER** (1-844-727-7337)

## *Support, Empathy & Perspective*



The Pfizer Foundation



a Berkshire Hathaway company

# Healthcare Provider/Physician Wellness

- The state is partnering with the Kate Spade New York Foundation and Crisis Text Line to provide a 24/7 emotional support service for frontline healthcare workers
- **Text NYFRONTLINE to 741-741** to access these emotional support services
- New York State-regulated health insurers will be required to waive cost-sharing, including deductibles, copayments and coinsurance, for in-network mental health services for frontline essential workers during COVID-19

## Mental Health Resources

- **NYS Mental Health Helpline**

**1-844-863-9314**

- The helpline is staffed by specially trained volunteers, including mental health professionals, who have received training in crisis counseling related to mental health consequences of infectious disease outbreaks, typical stress reactions, anxiety management, coping skills, and telephonic counseling

# Healthcare Provider Well-being Resources

[MSSNY](#)

[AAFP](#)

[ACP](#)

[AAP](#)

[NAM](#)

[AHRQ well-being](#)  
[AHRQ burnout](#)

[AMA](#)

[NIH](#)

[IHI](#)

[Stanford](#)

# CDC COVID Website

The screenshot shows the CDC website's COVID-19 page. At the top, there is the CDC logo and tagline, a search bar with 'Coronavirus' entered, and a dropdown menu for 'All A-Z TOPICS'. Below this is a language selection bar with options for Español, 繁體中文, Tiếng Việt, and 한국어. The main heading is 'Coronavirus (COVID-19)'. Two large light blue buttons with right-pointing arrows are labeled 'How to protect yourself' and 'What to do if you are sick'. Below these are several content sections: 'SYMPTOMS' with a blue progress bar, 'SELF-CHECKER' with an orange progress bar, and 'IF YOU ARE SICK' with a yellow progress bar. Each section includes a brief description and a 'Learn more' link. To the right of the 'SYMPTOMS' section are three boxes: 'Slow the spread', 'Prevent getting sick', and 'Frequently asked questions'. To the right of the 'IF YOU ARE SICK' section are three boxes: 'Should you get tested?', 'Caring for someone', and 'Daily life & coping'. A vertical dashed line separates the 'SYMPTOMS' and 'SELF-CHECKER' sections from the 'TAKE EXTRA PRECAUTIONS' section.

[www.cdc.gov/coronavirus/2019-ncov/index.html](https://www.cdc.gov/coronavirus/2019-ncov/index.html)

# NYC DOHMH COVID-19 Webpage

Promoting and Protecting the City's Health

**NYC**  
Health

한국어 ▶ Translate | ▼ Text-Size

[Home](#)
[About](#)
[Our Health](#)
[Services](#)
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[Reporting and Services](#)
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[By Disease or Condition](#)

[Immunizations](#)  
[Alcohol and Drug Use](#)  
[Smoking and Tobacco Use](#)  
[Sexual and Reproductive Health](#)  
[Children and Adolescents](#)  
[Healthy Aging](#)

## Coronavirus Disease 2019 (COVID-19) — Information for Providers

### Daily Syndromic and Case Data Update

The following documents provide information about people confirmed to have COVID-19 in NYC. They will be updated each weekday morning.

The total number of positive cases in the city are updated continuously. This update reflects data as of the previous day at 6 p.m. Due to public health guidance that people with mild illness stay home and not get tested, these data may not reflect the true number of positive COVID-19 cases in NYC and may overrepresent the volume of hospitalized cases.

*As of March 18, 6 p.m.:*

- [COVID-19 Daily Case Data Summary](#) (PDF)
- [NYC Flu-like Illness Data 2016-Current](#) (PDF)



# Mental Health Resources



Services News Government Local

Office of Mental Health

About OMH Consumers & Families Behavioral Health Providers Employment

## Guidance Documents

As defined in section 202-e of the State Administrative Procedure Act, a guidance document is any guideline, memorandum or similar document, prepared by an agency, that provides general information or guidance to assist regulated parties in complying with any statute, rule or other legal requirement. The term does not include documents that concern only the internal management of the agency, such as a policy that applies only to an OMH operated facility or program.

Current OMH Guidance Documents:

### Guidance on COVID-19

- [OMH Psychiatric Center Visitor Restriction Guidance](#) 📄 (3/14/2020)
- [COVID-19 Guidance for Children's Waiver Service Providers](#) 📄 (3/14/2020)
- [DOH Medicaid Updates – Special Editions](#)
- [COVID-19 Guidance for Health Homes](#) 📄 (3/14/2020)
- [Provider Memo – Maintaining Continuity of Operations Plans and Reporting Disruptions in Services](#) 📄 (3/13/2020)
- [Guidance for NYS Behavioral Health Programs](#) 📄 (3/11/2020)
- [Interim Guidance for Cleaning and Disinfection of Public and Private Facilities for COVID-19](#) 📄
- [Interim Guidance for Large Gatherings and Public Spaces During the COVID-19 Outbreak](#) 📄
- [OMH Guidance for Managing Stress and Anxiety During the COVID-19 Outbreak](#) 📄

### COVID-19 Telemental Health Guidance

- [Supplemental Guidance – Use of Telehealth for People Served by OMH Licensed or Designated Programs Affected by the Disaster Emergency](#) 📄 (REVISED – 3/17/2020)
- [Self-Attestation of Compliance to Offer Telemental Health Services](#) 📄 (REVISED - 3/13/2020)
- [DOH Medicaid Update Special Edition: COVID-19 Telephonic Communication Services](#) 📄
- [OASAS Telepractice Waiver Update](#) 📄
- [Interim Guidance Regarding the Delivery of Services Through the Use of Telehealth Modalities in Facilities Certified or Operated by OPWDD](#) 📄
- [Use of Telemental Health for People Affected by the Disaster Emergency](#) 📄 (3/11/2020)

- For everyone
- For individuals receiving mental health services
- For parents
- For caregivers of older adults
- For mental health providers

March 16, 2020

Office of  
Mental Health

## Feeling Stressed About Coronavirus (COVID-19)?

### Managing Anxiety in an Anxiety-Provoking Situation

The outbreak of COVID-19 around the world has led to the spread of fear and panic for individuals and communities. In addition to following physical precautions guidelines, individuals should be taking care of their psychological well-being.

#### **This guide includes tips for the following populations:**

- For Everyone
- For Individuals Receiving Mental Health Services
- For Parents, Including Parents of Children with Pre-Existing Anxiety Disorders
- For Caregivers of Older Adults
- For Mental Health Providers

#### **For Everyone:**

- Reduce anxiety by reducing risk. Ways to reduce risk include practicing good hygiene (e.g.

Department  
of Health | Education  
Department

# NYS Medicaid Telehealth Updates and Guidance

[NYSDOH COVID-19 Guidance for Medicaid Providers website](#)

- **Webinar:** New York State Medicaid Guidance Regarding Telehealth, Including Telephonic, Services During the COVID-19 Emergency - **5.5.2020**
  - [Slides](#) (PDF)
  - Recording *Coming Soon*
- **Frequently Asked Questions (FAQs)** on Medicaid Telehealth Guidance during the Coronavirus Disease 2019 (COVID-19) State of Emergency - [\(Web\)](#) - [\(PDF\)](#) - **Updated 5.1.2020**

# Telehealth Guidance

- **American College of Physicians Telehealth Resource:**

[www.acponline.org/practice-resources/business-resources/health-information-technology/telehealth](http://www.acponline.org/practice-resources/business-resources/health-information-technology/telehealth)

- **CDC Outpatient and Ambulatory Care Setting Guidance:**

[www.cdc.gov/coronavirus/2019-ncov/hcp/ambulatory-care-settings.html](http://www.cdc.gov/coronavirus/2019-ncov/hcp/ambulatory-care-settings.html)

- **Medicaid:**

[www.health.ny.gov/health\\_care/medicaid/program/update/2020/](http://www.health.ny.gov/health_care/medicaid/program/update/2020/)

# [NYSDOH COVID-19 Website](#)



[Services](#) [News](#) [Government](#) [Local](#)

Q Search

Department of Health

[Individuals/Families](#)

[Providers/Professionals](#)

[Health Facilities](#)

Have a Question? Call the Novel Coronavirus Hotline 24/7 at [1-888-364-3065](tel:1-888-364-3065)

[Information for Providers](#)

## Novel Coronavirus (COVID-19)

Last Updated: March 17, 2020 at 8:15 PM

### Protect Yourself and Your Family

Stay home and Keep a Safe Distance from others in public. It's the only way to help slow the spread of Coronavirus.

▶ WATCH VIDEO

SYMPTOMS

PROTECTING THE PUBLIC HEALTH OF ALL NEW YORKERS

Mandatory and  
Precautionary Quarantine

Mass Gatherings

Healthcare Providers

Nursing Homes

Schools

Childcare Providers

Employees & Employers

Insurance

Voting

International Travel

Cyber Security

Price Gouging



Department  
of Health



## Symptoms

The 2019 novel coronavirus may cause mild to severe respiratory symptoms.

▶ WHAT TO LOOK FOR



## COVID-19 Testing

Learn more about testing protocol now that the FDA has approved New York to begin its own testing.

OVERVIEW ▶

MOBILE TESTING ▶

PROTOCOL FOR TESTING ▶

▶ LEARN MORE



## Know Your Rights

The health and safety of New Yorkers is the top priority, co-pays for telehealth visits have been waived.

TESTING ▶

INSURANCE ▶

UNEMPLOYMENT ▶

▶ LEARN MORE

# [NYSDOH COVID-19 Website](#)



The screenshot shows the NYSDOH COVID-19 website homepage. At the top left is the New York State logo. The main navigation bar includes links for Services, News, Government, and Local. A search bar and a Translate button are on the right. Below this is a dark purple navigation bar with links for Novel Coronavirus, Symptoms & Prevention, Testing, Get Involved, Know Your Rights, Providers, Latest News, and Department of Health. A red arrow points to the 'Providers' link. Below the navigation bar is a light gray bar with the text 'Call the Hotline: 1-888-364-3065 or Ask a Question' and 'We're Stronger If We All Work Together. Get Involved: How You Can Help'. The main content area features a large image of a coronavirus particle with the heading 'Get Tested'. Below the heading is the text 'Revised testing criteria has been announced for all first responders, healthcare workers and essential workers.' and two buttons: 'CAN I BE TESTED?' and 'FIND A TEST SITE'. At the bottom right of the main content area is a 'SHARE' button with icons for email, Facebook, and Twitter.

## COVID-19 Weekly Healthcare Provider Update Compilation: As of June 17, 2020, 9:00 AM

*The information in this compilation is current only as of the above date and time.*

**Purpose:** The purpose of this weekly publication is to provide healthcare providers in New York State with a consolidated update of guidance released by the New York State Department of Health (NYSDOH) related to the COVID-19 pandemic response. This will show only current guidance for any given topic and will be updated to reflect new guidance.

As a reminder, all advisories and informational messages (including webinar invitations) are distributed through the Integrated Health Alerting Network System (IHANS), an application housed on the [Health Commerce System \(HCS\)](#). If you are not receiving IHANS notifications, please work with your site's HCS coordinator. Additional COVID-19 resources may be found on the NYSDOH webpage under [Information for Healthcare Providers](#).

Recordings of COVID-19 [Weekly Healthcare Provider Updates](#) are also available on the NYSDOH webpage.

Guidance/Health Advisory Topic	Link(s)	Date
Testing/ Specimen Collection	<a href="#">Additional Capacity Guidance (Collection, triage, treatment)</a>	3/19/20
	<a href="#">Specimen Collection and Handling to Allow NP and Saliva Specimen</a>	4/01/20
	<a href="#">Wadsworth Specimen Collection, Handling and Transport</a>	4/01/20
	<a href="#">Updated Infectious Disease Requisition Form</a>	4/09/20
	<a href="#">Updated Infectious Disease Requisition Guidance</a>	4/09/20
	<a href="#">Private Practice Collection Guidance</a>	4/19/20
	<a href="#">The NYSDOH Wadsworth Center's Assay for SARS-CoV-2 IgG FAQ</a>	4/20/20
	<a href="#">Serology Testing</a>	4/30/20
	<a href="#">Specimen Collection Training for Unlicensed Individuals</a>	5/15/20
	<a href="#">Authorization of Licensed Pharmacists to Order COVID-19 Tests</a>	5/15/20
	<a href="#">SARS-CoV-2 Diagnostic Testing FAQ</a>	5/15/20
Infection Control and PPE	<a href="#">COVID-19 Testing Next Steps</a>	5/12/20
	<a href="#">Protocol for COVID-19 Testing Applicable to All Health Care Providers and LHDS</a>	5/31/20
	<a href="#">Requests for PPE should go through your county OEM</a>	3/23/20
	<a href="#">PPE Shortage Guidance</a>	4/02/20
	<a href="#">Optimizing PPE (CDC)</a>	4/22/20
Quarantine/ Isolation	<a href="#">Infection Control Guidance (CDC)</a>	4/24/20
	Guidance for <a href="#">Local Health Departments</a> highlighting definitions and situations for quarantine and isolation.	4/07/20
	<a href="#">Precautionary Quarantine, Mandatory Quarantine, and Isolation</a>	4/16/20
	<a href="#">Discontinuation of Isolation for Patients with COVID-19 who are Hospitalized, in Nursing Homes, or in Other Congregate Settings</a>	4/19/20

# HCP Compilation

For questions, contact  
[covidproviderinfo@health.ny.gov](mailto:covidproviderinfo@health.ny.gov)

[NYSDOH COVID-19 Weekly HCP  
Update Compilation](#)

For questions about this document please contact [covidproviderinfo@health.ny.gov](mailto:covidproviderinfo@health.ny.gov)



# Mirror Clings

Protect Yourself  
from Coronavirus  
(COVID-19)



**WASH  
YOUR  
HANDS**

with soap  
and water for  
20 seconds.

[ny.gov/coronavirus](https://ny.gov/coronavirus)



Department  
of Health

3/20

13068

Protect Yourself from  
Coronavirus (COVID-19)

Protéjase del  
Coronavirus (COVID-19)



**WASH  
YOUR  
HANDS**

with soap and water  
for 20 seconds.

**LÁVESE  
LAS  
MANOS**

con agua y jabón  
por 20 segundos.



Department  
of Health

[ny.gov/coronavirus](https://ny.gov/coronavirus)

6/20

13148

To order mirror clings for  
public use email the  
NYSDOH:

[bmcc@health.ny.gov](mailto:bmcc@health.ny.gov)



NEW YORK  
STATE OF  
OPPORTUNITY.

Department  
of Health

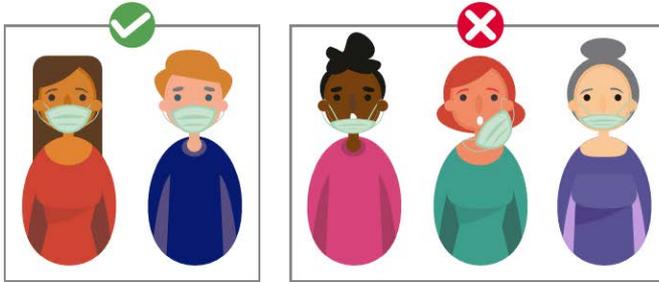
# Mirror Clings

To order mirror clings for public use email the NYSDOH:

[bmcc@health.ny.gov](mailto:bmcc@health.ny.gov)



# Face Masks and Coverings for COVID-19



- You must wear a face mask or face covering in public when social distancing (staying at least 6 feet apart) is not possible, unless a face covering is not medically tolerated. This includes on public transport, in stores and on crowded sidewalks.
- Children over 2 years of age should wear a face mask in public, too. Children under 2 years of age should NOT wear face coverings for safety reasons.
- Cloth face coverings should be made from fabric you can't see through when held up to the light. They must be cleaned before reusing.
- Disposable paper face masks should be used for one outing outside the home. They cannot be properly cleaned.
- The best way to prevent COVID-19 is to continue social distancing (staying at least 6 feet away from others), **even when wearing a face covering.**

## Putting On Face Covering

- **DO** clean your hands with soap and water or if that's not available, alcohol-based hand sanitizer, before putting on your face covering.
  - Make sure the face covering covers both your nose and mouth.
- **DON'T** wear your mask hanging under your nose or mouth or around your neck. You won't get the protection you need.
- **DON'T** wear the face covering on top of your head, or take it off and on repeatedly. Once it is in place, leave the covering in place until you are no longer in public.

## Taking Off Face Covering

- **DO** clean your hands with soap and water or if that's not available, alcohol-based hand sanitizer, before taking off your face covering.
  - Remove your mask only touching the straps.
  - Discard the face covering if it is disposable. If you are reusing (cloth), place it in a paper bag or plastic bag for later.
  - Wash your hands again.
- When cleaning a cloth face covering, **DO** put in the washer (preferably on the hot water setting).
  - Dry in dryer at high heat. When it is clean and dry, place in a clean paper or plastic bag for later use. If you live in a household with many people, you might want to label the bags with names so the face coverings are not mixed up.

**FILTER**

- + Health Advisories
- + Webinars
- + Printable Materials
- + Guidance

# ATTENTION ALL PATIENTS



If you have

fever



cough



trouble  
breathing



- Call this number \_\_\_\_\_.
- Tell them your symptoms.
- Ask where you should go and what you should do.
- Put on a mask before going inside.

# ATTENTION ALL VISITORS



## NO VISITORS ARE ALLOWED AT THIS TIME

If you feel there is an urgent need for visitation,  
please contact \_\_\_\_\_.

## DO NOT VISIT

## COVID-19 Symptom Check

I am deaf or hard of hearing. I am using this card to communicate.  
I may need a certified sign language interpreter, captioning or other ways to communicate.

I have circled the best ways to communicate with you.



Interpreter



Text



Writing



Lip Read



Gesture



Assistive  
Listening Device

### Quick Communication

Some questions may be answered  
by pointing to yes, no, don't know.



### THIS IS MY LEVEL OF PAIN:



No  
Pain



Mild  
Pain



Moderate  
Pain



Severe  
Pain



Very  
Severe  
Pain



Worst  
Possible  
Pain

### THESE ARE MY SYMPTOMS:



Fever



Cough



Shortness  
of Breath



Sore  
Throat



Lost Sense  
of Taste/Smell



Muscle  
Aches



Chills



Headache

OTHER SYMPTOMS I HAVE: \_\_\_\_\_

### I HAVE HAD SYMPTOMS THIS MANY DAYS:



I HAVE HAD CLOSE CONTACT WITH SOMEONE  
(within 6 feet) WHO HAS COVID-19:



Department  
of Health

# Questions or Concerns

- Call the local health department [www.health.ny.gov/contact/contact\\_information/](http://www.health.ny.gov/contact/contact_information/)
- In New York City: Notify the NYC DOHMH provider access line (PAL)
  - 1-866-NYC-DOH1 or 1-866-692-3641 (works 24 hours/day x 7 days/week)
- Providers who are unable to reach the LHD can contact the NYSDOH Bureau of Communicable Disease Control at **518-473-4439** during business hours or the NYSDOH Public Health Duty Officer at **1-866-881-2809** evenings, weekends, and holidays

# QUESTIONS ?

## TO NYS HEALTHCARE

## PROVIDERS

## THANK YOU!